

1/55

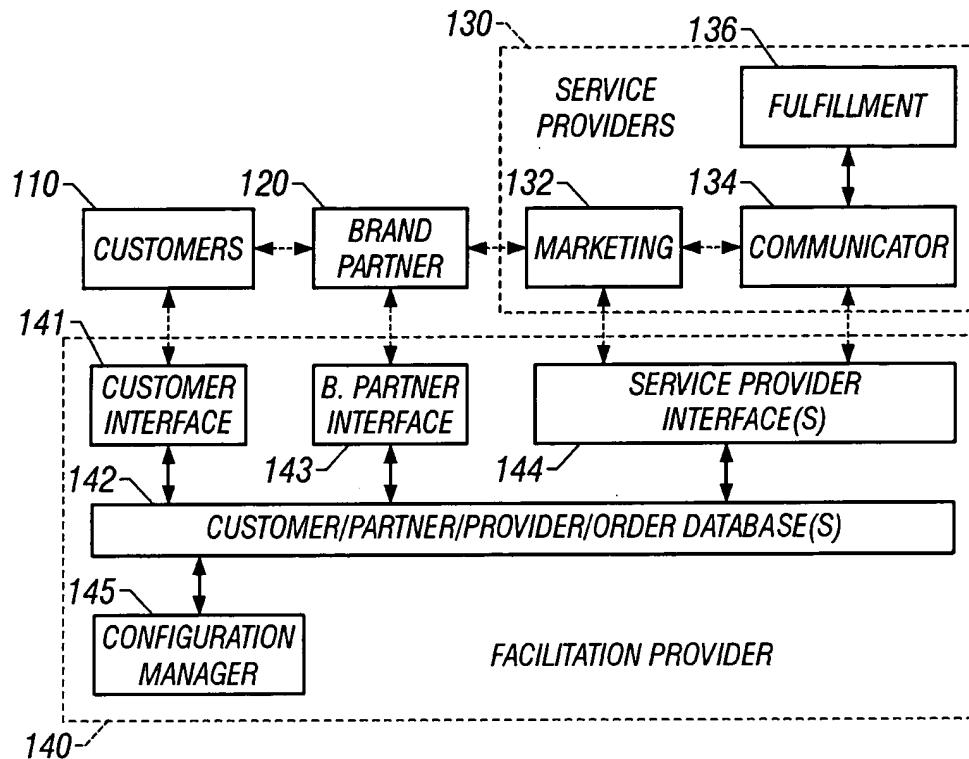


FIG. 1

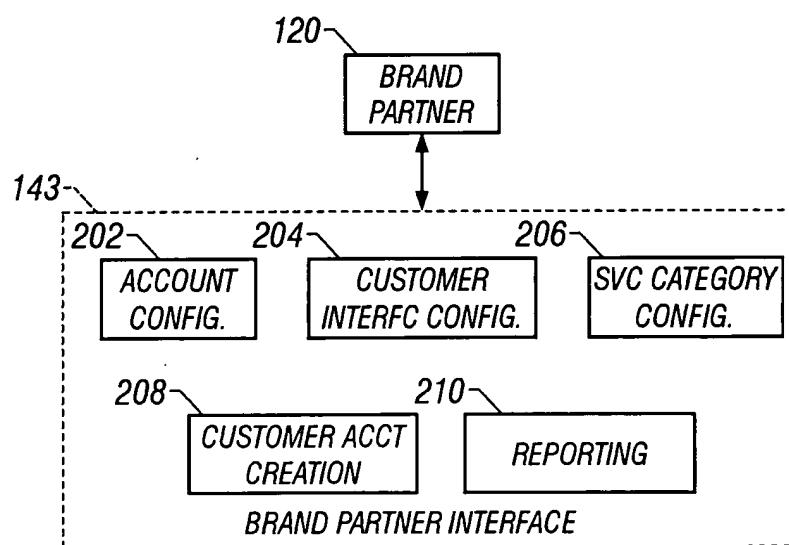


FIG. 2

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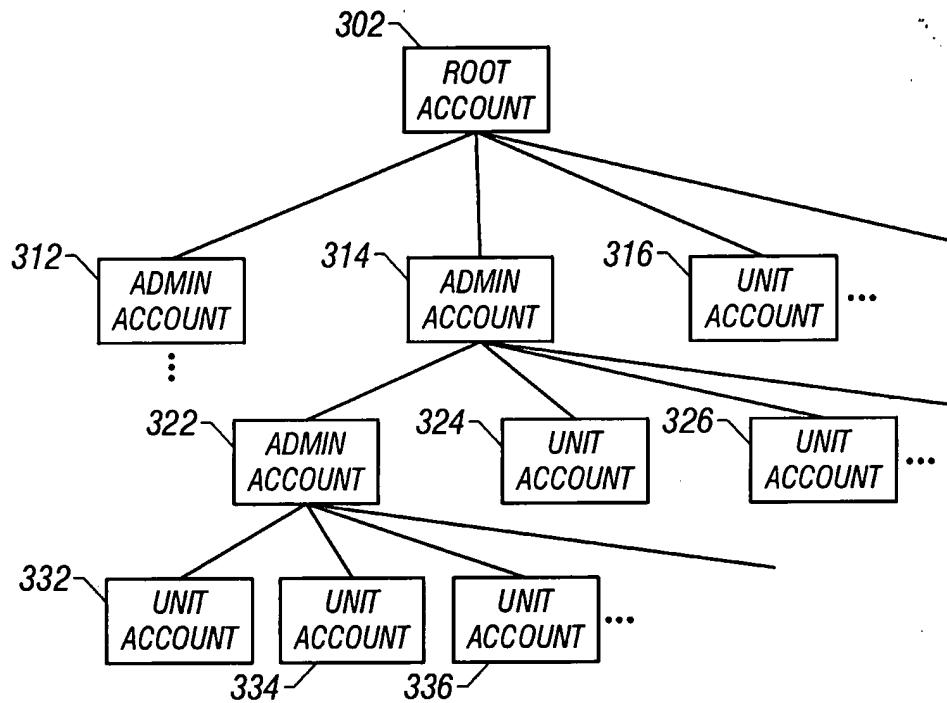


FIG. 3

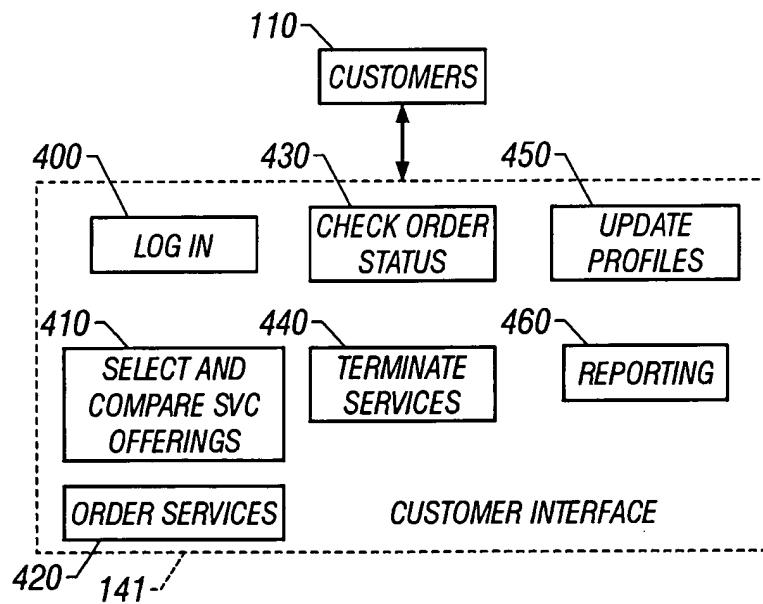


FIG. 7

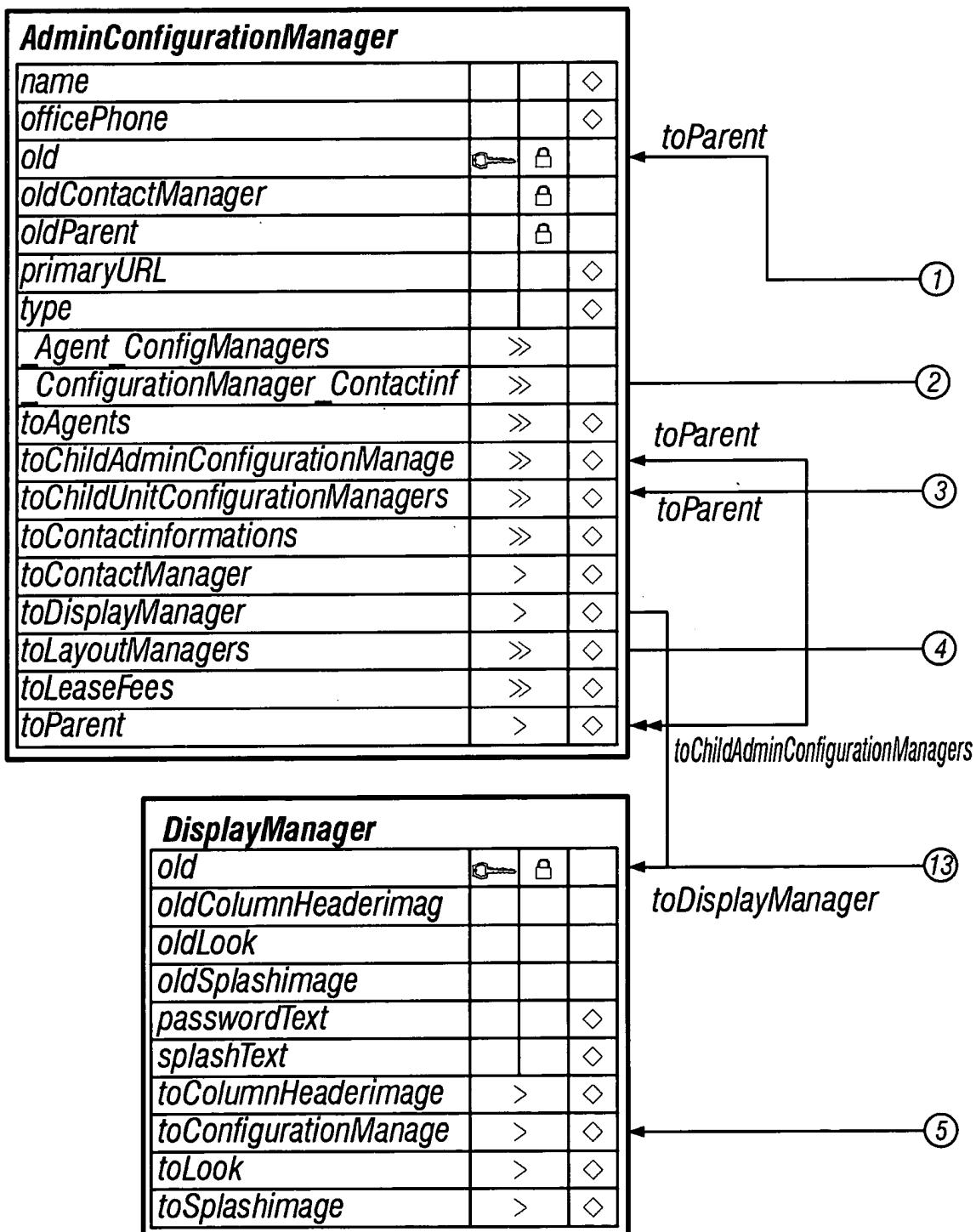


FIG. 4A

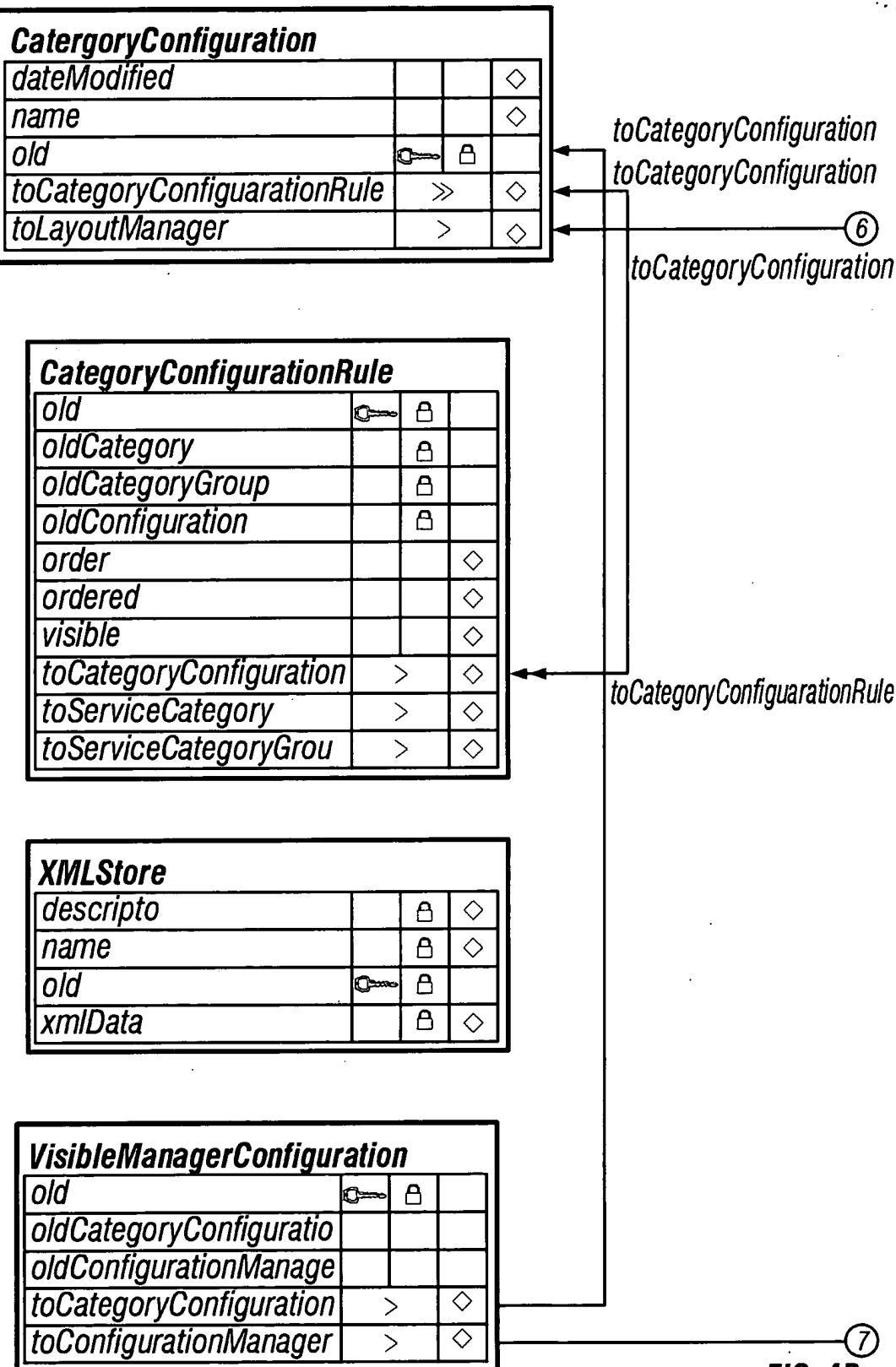


FIG. 4B

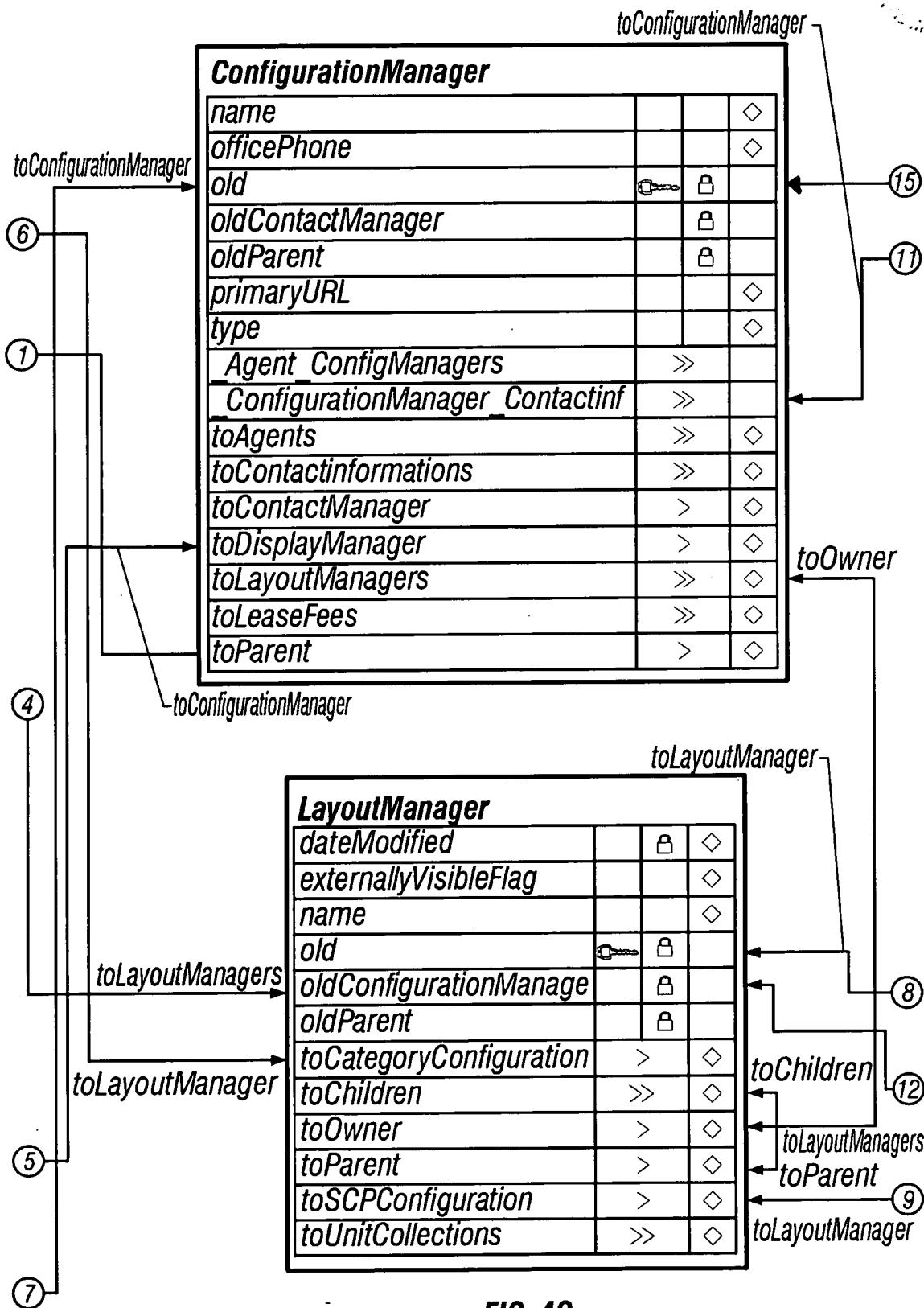


FIG. 4C

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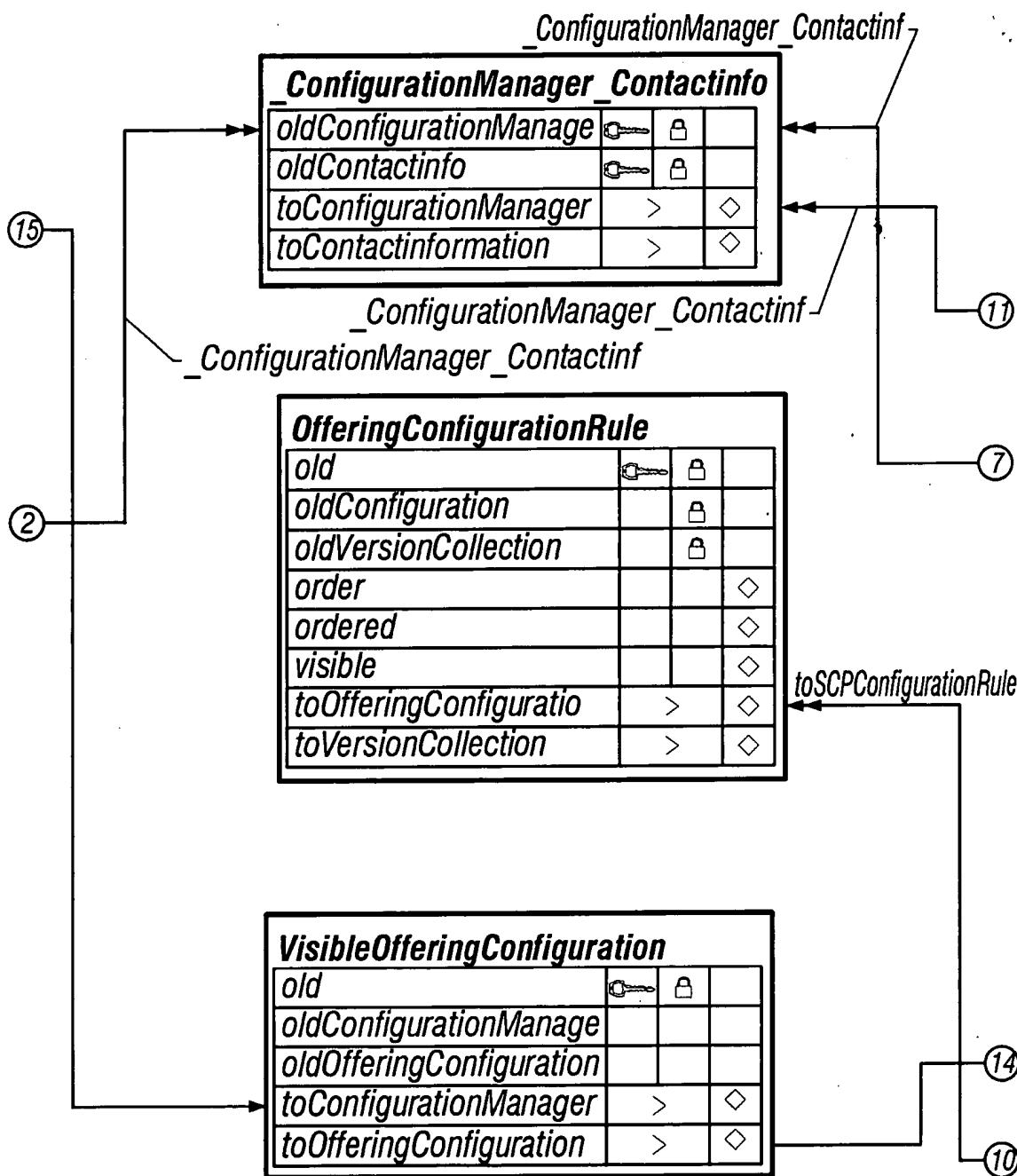


FIG. 4D

<i>UnitConfigurationManager</i>			
<i>name</i>			◊
<i>officePhone</i>			◊
<i>old</i>		key	lock
<i>oldContactManager</i>		lock	
<i>oldParent</i>		lock	
<i>primaryURL</i>			◊
<i>type</i>			◊
<i>Agent_ConfigManagers</i>	»		
<i>ConfigurationManager_Contactinf</i>	»		
<i>toAgents</i>	»		◊
<i>toContactinformations</i>	»		◊
<i>toContactManager</i>	>		◊
<i>toDisplayManager</i>	>		◊
<i>toLayoutManagers</i>	»		◊
<i>toLeaseFees</i>	»		◊
<i>toParent</i>	>		◊
<i>toResidents</i>	»		
<i>toUnitCollections</i>	»		◊

(7)

(3)

*toChildUnitConfigurationManagers*

### *OfferingConfiguration*

<i>dateModified</i>			lock
<i>name</i>			lock
<i>old</i>		key	lock
<i>toLayoutManager</i>	>		◊
<i>toSCPCConfigurationRule</i>	»		◊

(13)

(14)

(8)

(10)

(12)

*toOfferingConfiguratio*

FIG. 4E

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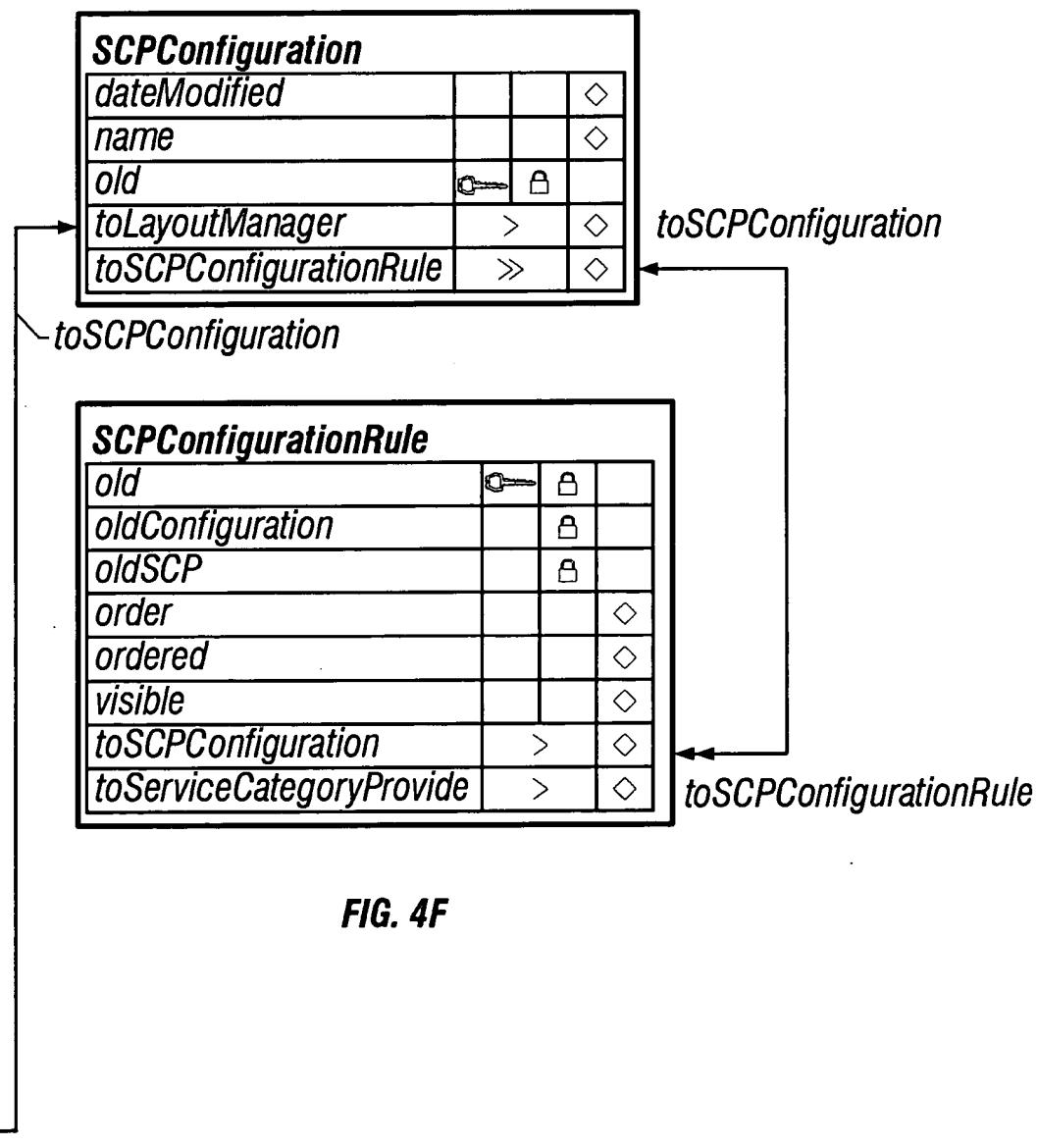


FIG. 4F

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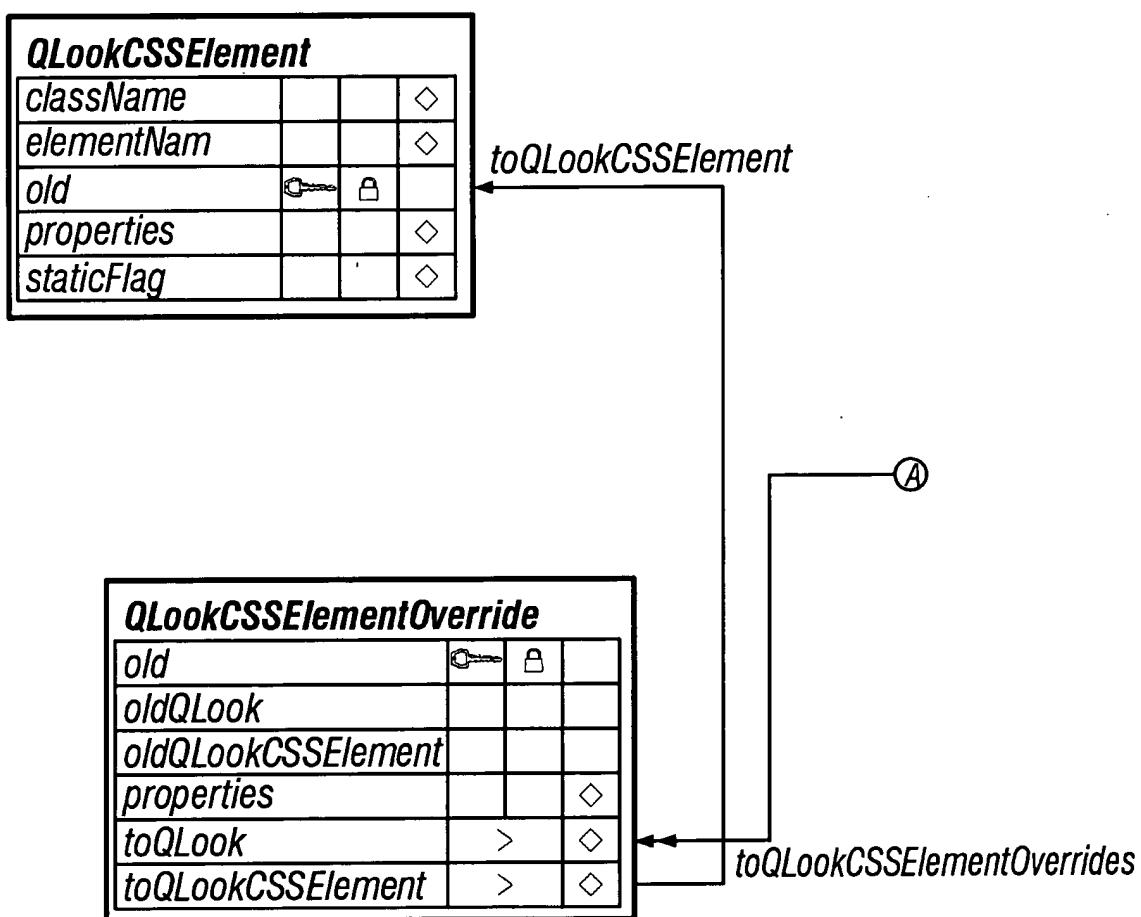


FIG. 5A

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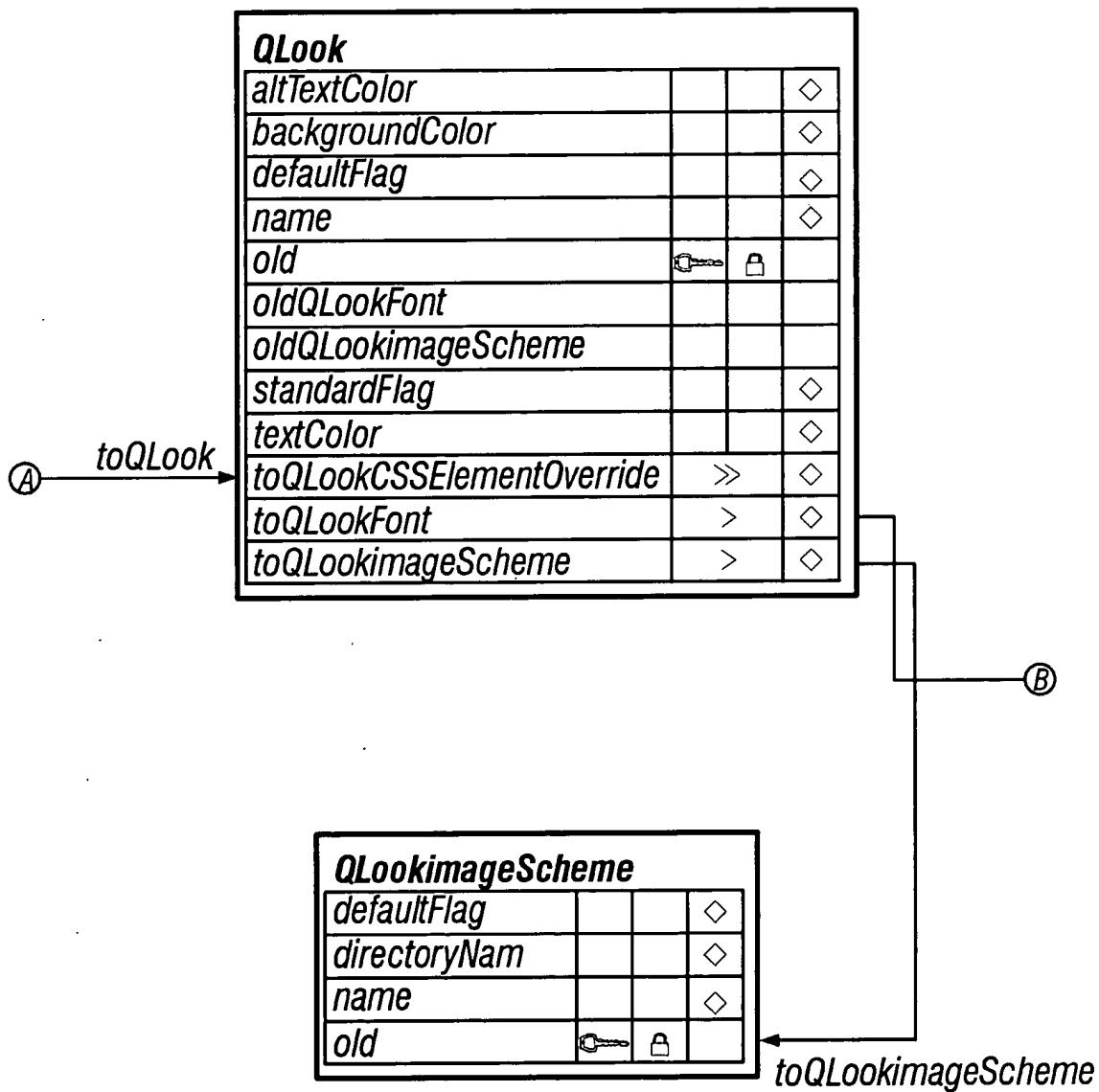
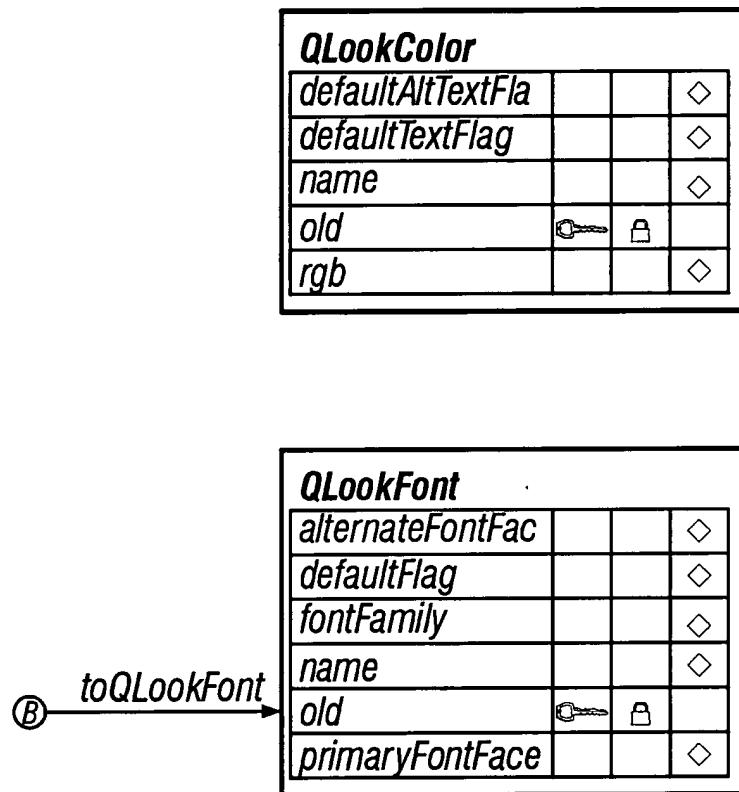


FIG. 5B

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**FIG. 5C**

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<b>Resident</b>		
<i>birthCity</i>		◇
<i>dateOfBirth</i>		◇
<i>firstName</i>		◇
<i>lastName</i>		◇
<i>middleName</i>		◇
<i>motherMaidenName</i>		◇
<i>notifyNewServices</i>		◇
<i>notifyRequestUpdates</i>		◇
<i>old</i>	key	lock
<i>oldConfigurationMange</i>		lock
<i>oldGender</i>		lock
<i>oldMailingAddress</i>		lock
<i>oldOccupation</i>		lock
<i>oldSpouse</i>		lock
<i>optOutA</i>		◇
<i>optOutB</i>		◇
<i>optOutC</i>		◇
<i>optOutD</i>		◇
<i>primaryEmail</i>		◇
<i>primaryHomePhone</i>		◇
<i>primaryWorkPhone</i>		◇
<i>ssn</i>		◇
<i>suffix</i>		◇
<i>title</i>		◇
<i>Customer Contactinfo</i>	>>	
<i>Resident OtherAddress</i>	>>	
<i>toBillingAddresses</i>	>>	◇
<i>toConfigurationManager</i>	>	◇
<i>toContactinformations</i>	>>	◇
<i>toGender</i>	>	◇
<i>toLeaseResidents</i>	>>	◇
<i>toMailingAddress</i>	>	◇
<i>toOccupation</i>	>	◇
<i>toOtherAddresses</i>	>>	◇
<i>toPaymentAccounts</i>	>>	◇
<i>toResidentidentification</i>	>>	◇
<i>toSpouse</i>	>	◇

*toSpouse*

*toResident* ①

FIG. 6A

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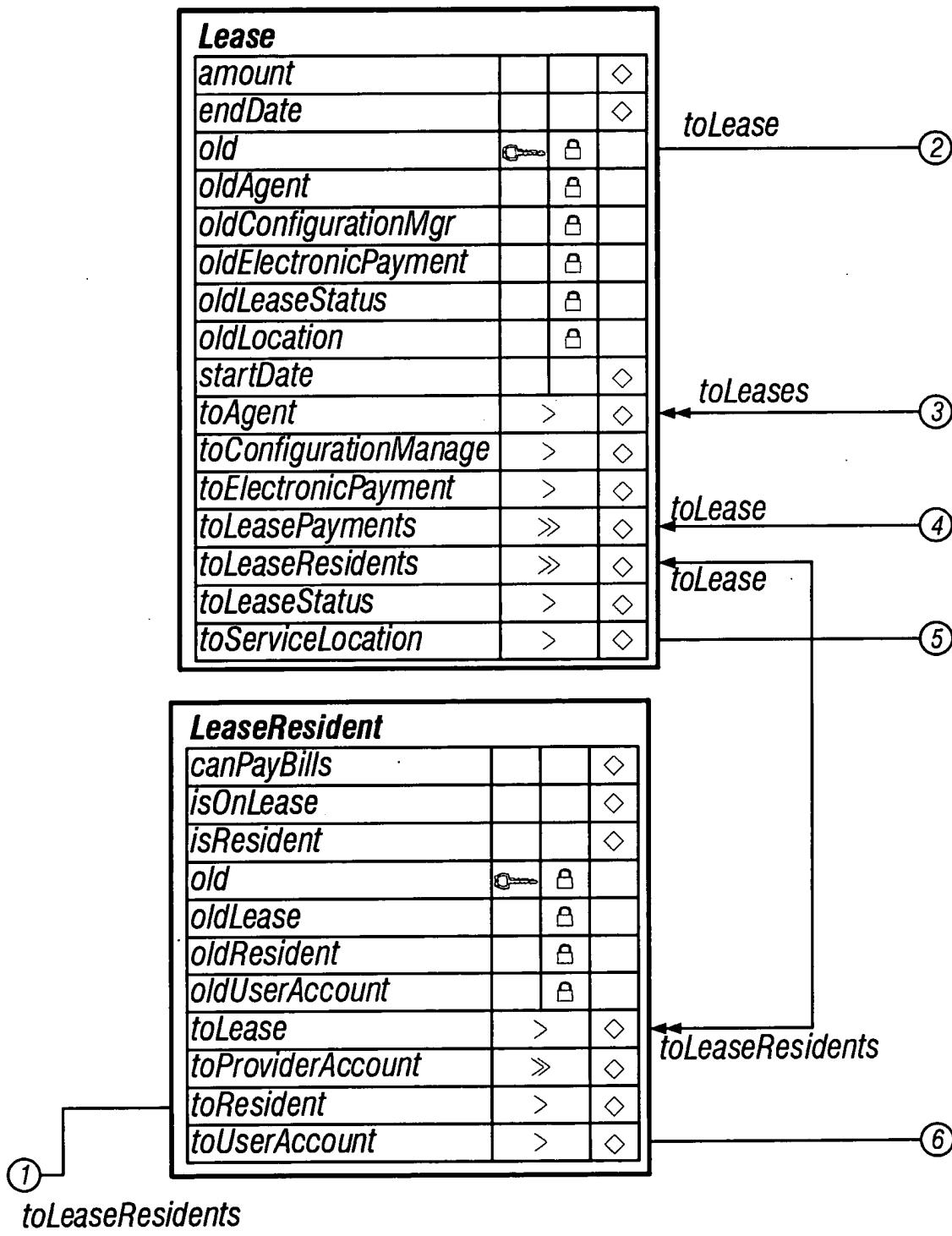


FIG. 6B

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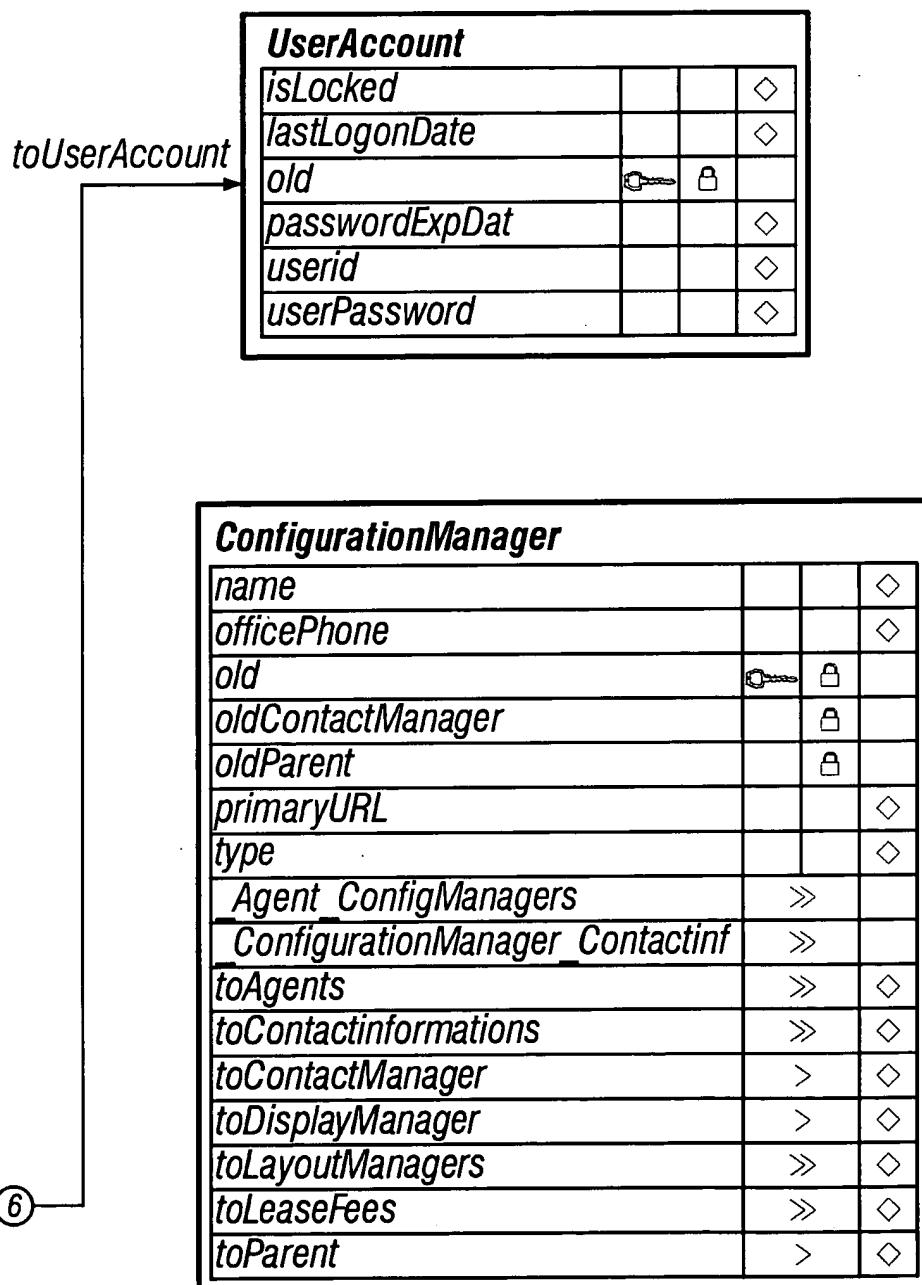


FIG. 6C

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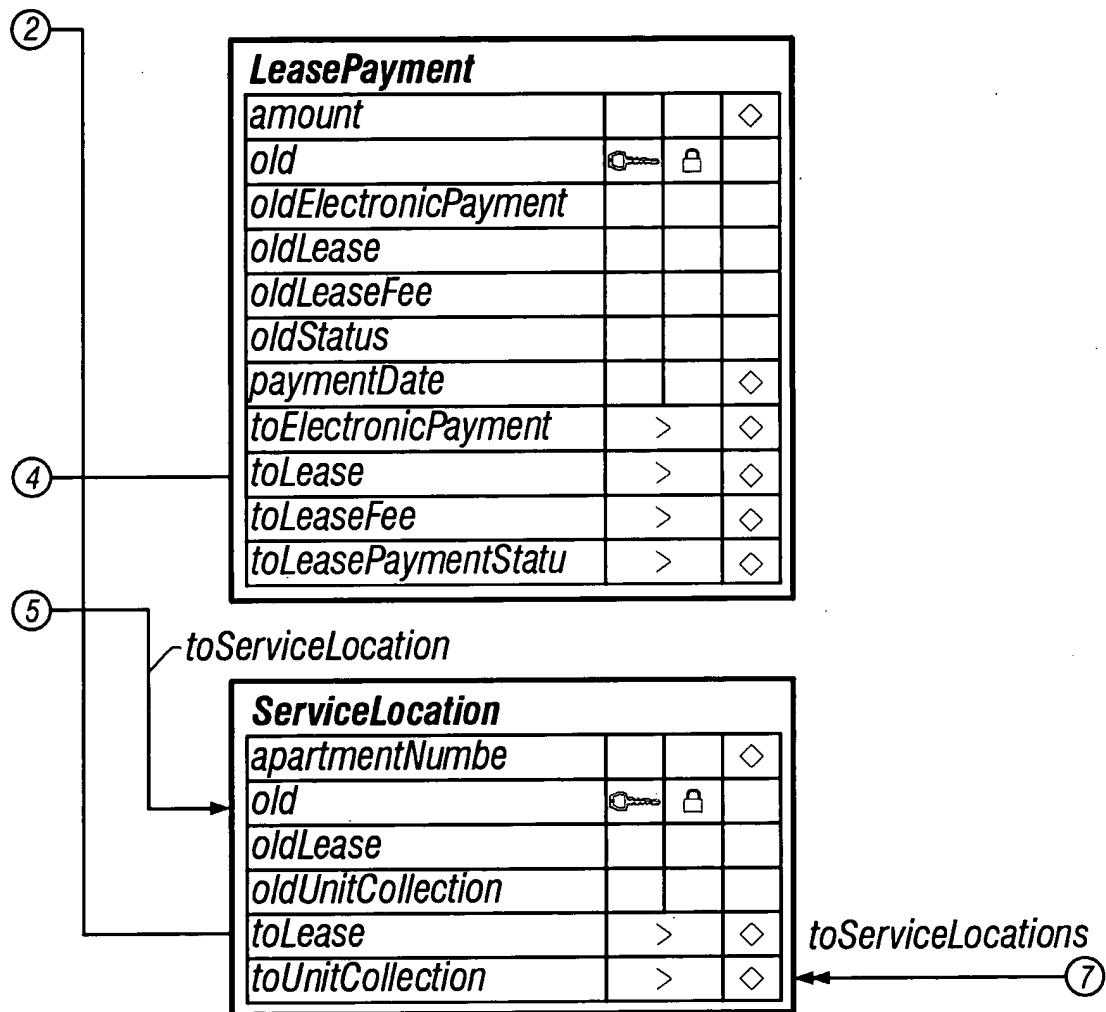


FIG. 6D

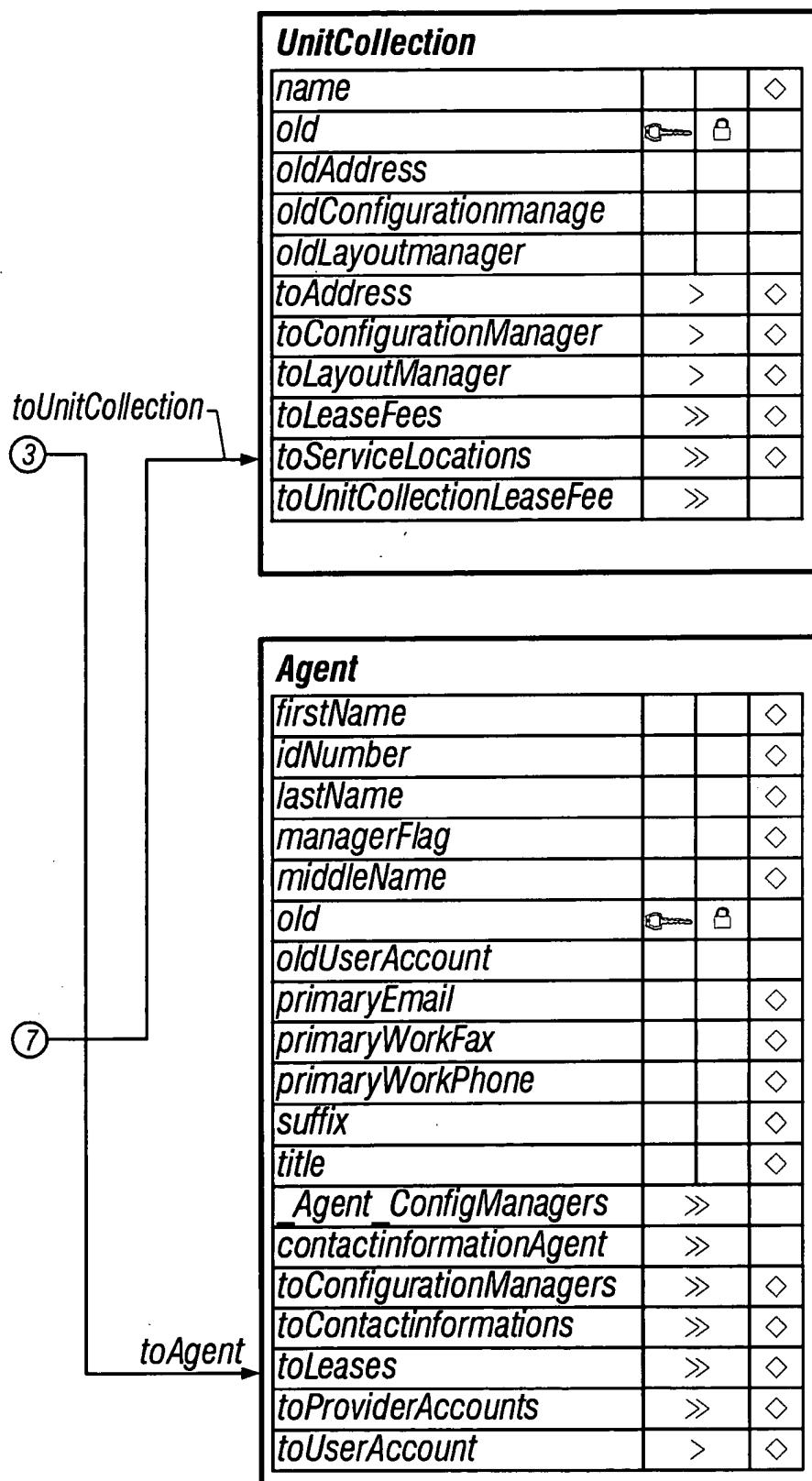


FIG. 6E

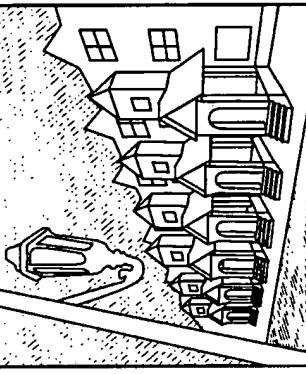
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WELCOME TO QCORPS RESIDENTIAL, INC.!

ACCOUNT ID:  510

PASSWORD:  520

(CASE-SENSITIVE)

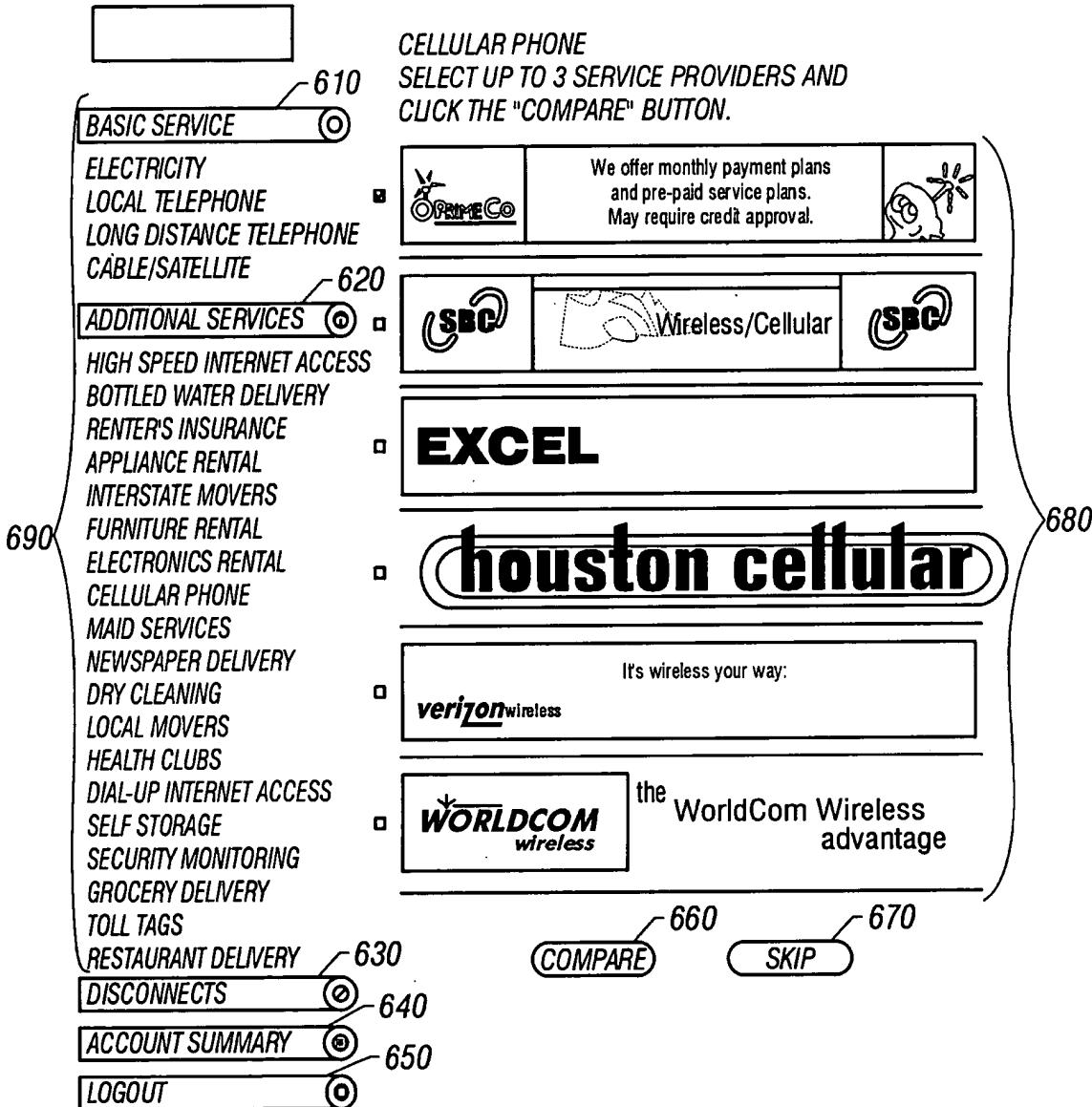


IF YOU HAVE LOST YOUR ACCOUNT ID OR PASSWORD,  
YOU MUST CONTACT YOUR PROPERTY MANAGER TO ISSUE YOU  
A NEW ACCOUNT ID AND PASSWORD. FOR HELP USING OUR SERVICE,  
CLICK THE HOW TO USE OR FAQ AT THE BOTTOM OF EACH PAGE.

COPYRIGHT © 2000 QCORPS RESIDENTIAL, INC. ALL RIGHTS RESERVED.  
HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY  
TERMS OF USE FAQ FEEDBACK

FIG. 8

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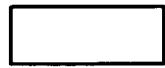


HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY  
TERMS OF USE FAQ FEEDBACK MY PROFILE

FIG. 9

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**CELLULAR PHONE**

SELECT EITHER OR BOTH OF THE SERVICE PLANS AND CLICK THE "COMPARE" BUTTON.

<b>BASIC SERVICE</b>		<b>FREE CALLING AREA</b>	<b>MONTHLY RATES</b>	<b>MONTHLY MINUTES</b>	<b>ADDITIONAL MINUTES</b>
ELECTRICITY	PRIMECO WIRELESS				
LOCAL TELEPHONE					
LONG DISTANCE TELEPHONE	<input checked="" type="checkbox"/> PRIMECO CALLING PLAN	STATE	\$35-55	500-1000	.30
CABLE/SATELLITE	<input checked="" type="checkbox"/> PRIMECO NOW PLUS CALLING PLAN	NATIONAL	\$25-150	200-2200	.10-.35} 710

**ADDITIONAL SERVICES**

- HIGH SPEED INTERNET ACCESS
- BOTTLED WATER DELIVERY
- RENTERS INSURANCE
- APPLIANCE RENTAL
- INTERSTATE MOVERS
- FURNITURE RENTAL
- ELECTRONICS RENTAL
- CELLULAR PHONE
- MAID SERVICES
- NEWSPAPER DELIVERY
- DRY CLEANING
- LOCAL MOVERS
- HEALTH CLUBS
- DIAL-UP INTERNET ACCESS
- SELF STORAGE
- SECURITY MONITORING
- GROCERY DELIVERY
- TOLL TAGS
- RESTAURANT DELIVERY

**DISCONNECTS**

**ACCOUNT SUMMARY**

**LOGOUT**

**(COMPARE)**

**(SKIP)**

HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY  
TERMS OF USE FAQ FEEDBACK MY PROFILE

**FIG. 10**

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<div style="border: 1px solid black; height: 40px; margin-bottom: 10px;"></div> <div><b>BASIC SERVICES</b> (0)</div> <div>ELECTRICITY</div> <div>LOCAL TELEPHONE</div> <div>LONG DISTANCE TELEPHONE</div> <div>CABLE/SATELLITE</div> <div><b>ADDITIONAL SERVICES</b> (0)</div> <div>HIGH SPEED INTERNET ACCESS</div> <div>BOTTLED WATER DELIVERY</div> <div>RENTER'S INSURANCE</div> <div>APPLIANCE RENTAL</div> <div>INTERSTATE MOVERS</div> <div>FURNITURE RENTAL</div> <div>ELECTRONICS RENTAL</div> <div>CELLULAR PHONE</div> <div>MAID SERVICES</div> <div>NEWSPAPER DELIVERY</div> <div>DRY CLEANING</div> <div>LOCAL MOVERS</div> <div>HEALTH CLUBS</div> <div>DIAL-UP INTERNET ACCESS</div> <div>SELF STORAGE</div> <div>SECURITY MONITORING</div> <div>GROCERY DELIVERY</div> <div>TOLL TAGS</div> <div>RESTAURANT DELIVERY</div> <div><b>DISCONNECTS</b> (0)</div> <div><b>ACCOUNT SUMMARY</b> (0)</div> <div><b>LOGOUT</b> (0)</div>	<p><b>620</b> CELLULAR PHONE MAKE YOUR DESIRED SELECTION(S). THEN CLICK THE "ORDER" BUTTON BELOW YOUR SELECTION(S) TO PROCEED TO THE ORDER PAGE.</p> <p><b>810</b> SERVICE PLANS      <b>810</b> PRIMECO WIRELESS      <b>680</b></p> <p>PRIMECO CALLING PLAN THE PRIMECO CALLING PLANS INCLUDE STATEWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, AND CALL LOG.</p> <p>ACTIVATION FEE:      <b>812</b>      ACTIVATION FEE:      <b>814</b></p> <table border="0"> <tr> <td>CONTRACT:</td> <td>NONE</td> <td>CONTRACT:</td> <td>NONE</td> </tr> <tr> <td>LD/MIN:</td> <td>.07</td> <td>LD/MIN:</td> <td>NONE</td> </tr> <tr> <td>ROAMING/MIN:</td> <td>.15-.39</td> <td>ROAMING/MIN:</td> <td>.15-.39</td> </tr> <tr> <td>ROUNDED TO:</td> <td>MIN.</td> <td>ROUNDED TO:</td> <td>MIN.</td> </tr> </table> <p><b>820</b> DISCOUNTED PACKAGES (\$/MONTH)</p> <table border="0"> <tbody> <tr> <td>◆ PRIMECO 500 INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE</td> <td>\$34.99</td> <td>◆ PRIMECO NOW 200 PLUS INCLUDES 200 ANYTIME MINUTES. .35 EACH ADDITIONAL MINUTE</td> <td>\$24.99</td> </tr> <tr> <td>◆ PRIMECO 750 INCLUDES 750 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE</td> <td>\$44.99</td> <td>◆ PRIMECO NOW 350 PLUS INCLUDES 350 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE</td> <td>\$39.99</td> </tr> <tr> <td>◆ PRIMECO 1000 INCLUDES 1000 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE</td> <td>\$54.99</td> <td>◆ PRIMECO NOW 500 PLUS INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE</td> <td>\$49.99</td> </tr> <tr> <td>◆ PRIMECO NOW 650 PLUS INCLUDES 650 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE</td> <td></td> <td>◆ PRIMECO NOW 850 PLUS INCLUDES 850 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE</td> <td>\$64.99</td> </tr> <tr> <td>◆ PRIMECO NOW 1200 PLUS INCLUDES 1200 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE</td> <td></td> <td>◆ PRIMECO NOW 2000 PLUS INCLUDES 2000 ANYTIME MINUTES. .10 EACH ADDITIONAL MINUTE</td> <td>\$149.99</td> </tr> </tbody> </table>	CONTRACT:	NONE	CONTRACT:	NONE	LD/MIN:	.07	LD/MIN:	NONE	ROAMING/MIN:	.15-.39	ROAMING/MIN:	.15-.39	ROUNDED TO:	MIN.	ROUNDED TO:	MIN.	◆ PRIMECO 500 INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$34.99	◆ PRIMECO NOW 200 PLUS INCLUDES 200 ANYTIME MINUTES. .35 EACH ADDITIONAL MINUTE	\$24.99	◆ PRIMECO 750 INCLUDES 750 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$44.99	◆ PRIMECO NOW 350 PLUS INCLUDES 350 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$39.99	◆ PRIMECO 1000 INCLUDES 1000 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$54.99	◆ PRIMECO NOW 500 PLUS INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$49.99	◆ PRIMECO NOW 650 PLUS INCLUDES 650 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE		◆ PRIMECO NOW 850 PLUS INCLUDES 850 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE	\$64.99	◆ PRIMECO NOW 1200 PLUS INCLUDES 1200 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE		◆ PRIMECO NOW 2000 PLUS INCLUDES 2000 ANYTIME MINUTES. .10 EACH ADDITIONAL MINUTE	\$149.99	<p><b>680</b> PRIMECO WIRELESS PRIMECO NOW PLUS CALLING PLAN THE PRIMECO NOW PLUS CALLING PLANS INCLUDE NATIONWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, 3-WAY CALLING, AND CALL LOG.</p>
CONTRACT:	NONE	CONTRACT:	NONE																																			
LD/MIN:	.07	LD/MIN:	NONE																																			
ROAMING/MIN:	.15-.39	ROAMING/MIN:	.15-.39																																			
ROUNDED TO:	MIN.	ROUNDED TO:	MIN.																																			
◆ PRIMECO 500 INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$34.99	◆ PRIMECO NOW 200 PLUS INCLUDES 200 ANYTIME MINUTES. .35 EACH ADDITIONAL MINUTE	\$24.99																																			
◆ PRIMECO 750 INCLUDES 750 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$44.99	◆ PRIMECO NOW 350 PLUS INCLUDES 350 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$39.99																																			
◆ PRIMECO 1000 INCLUDES 1000 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$54.99	◆ PRIMECO NOW 500 PLUS INCLUDES 500 ANYTIME MINUTES. .30 EACH ADDITIONAL MINUTE	\$49.99																																			
◆ PRIMECO NOW 650 PLUS INCLUDES 650 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE		◆ PRIMECO NOW 850 PLUS INCLUDES 850 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE	\$64.99																																			
◆ PRIMECO NOW 1200 PLUS INCLUDES 1200 ANYTIME MINUTES. .25 EACH ADDITIONAL MINUTE		◆ PRIMECO NOW 2000 PLUS INCLUDES 2000 ANYTIME MINUTES. .10 EACH ADDITIONAL MINUTE	\$149.99																																			

FIG. 11A-1

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ADDITIONAL FEATURES (\$/MONTH ADDED TO DISCOUNTED PACKAGE)

HANDLING CALLS

<input type="checkbox"/> <u>CALL WAITING</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>TEXT MESSAGING</u>	\$9.95	\$9.95
<input type="checkbox"/> <u>MESSAGING PLUS</u>	N/A	N/A

IDENTIFYING THE CALLER

<input type="checkbox"/> <u>CALLER ID</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>CALL WAITING ID</u>	INCLUDED	INCLUDED

FORWARDING CALLS

<input type="checkbox"/> <u>CALL FORWARDING</u>	\$1.00	\$1.00
<input type="checkbox"/> <u>BUSY/NO ANSWER C.F.</u>	N/A	N/A

CONFERENCE CALLING

<input type="checkbox"/> <u>THREE-WAY CALLING</u>	\$1.00	INCLUDED
---	--------	----------

ADDITIONAL MINUTES

<input type="checkbox"/> <u>100 OFF-PEAK</u>	N/A	\$5.00
<input type="checkbox"/> <u>250 OFF-PEAK</u>	N/A	N/A
<input type="checkbox"/> <u>300 OFF-PEAK</u>	N/A	\$10.00
<input type="checkbox"/> <u>500 OFF-PEAK</u>	\$5.00	N/A
<input type="checkbox"/> <u>1000 OFF-PEAK</u>	\$10.00	\$20.00

CELLULAR SERVICES

<input type="checkbox"/> <u>ROADSIDE ASSIST.</u>	\$3.00	\$3.00
<input type="checkbox"/> <u>ONLINE</u>	N/A	N/A
<input type="checkbox"/> <u>ONLINE PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>DETAILED BILLING</u>	\$1.50	\$1.50
<input type="checkbox"/> <u>MAINTENANCE</u>	\$4.95	\$4.95

OPTIONAL FEATURES (\$/MONTH UNLESS MARKED WITH \*)

<input type="checkbox"/> <u>QUACCOMM 1960</u>	\$39.00*	<input type="checkbox"/> <u>QUACCOMM 1960</u>	\$39.00*
<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*	<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*
<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*	<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*
<input type="checkbox"/> <u>750 WEEKEND MINUTES</u>	\$7.50		

<u>SERVICE CHARGE</u>	\$34.99/MONTH	\$24.99/MONTH
<u>INITIAL CHARGE</u>	\$119.00	\$119.00

840  
CALCULATE CHARGES

850

ORDER  
PRIMECO WIRELESS

850  
ORDER  
PRIMECO WIRELESS

860  
SKIP

FIG. 11A-2

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**VOICE MAIL**

**CLOSE**

SOUTHWESTERN BELL	VERIZON	AT&T
<b>CALL NOTES</b>	<b>BASIC VOICE MAIL</b>	<b>VOICE MAIL</b>
CALL NOTES VOICE MAIL LETS YOU RECEIVE MESSAGES WHEN YOU'RE AWAY FROM HOME OR ON THE PHONE OR ONLINE. WITHOUT AN ANSWERING MACHINE, YOU CAN CHECK MESSAGES PRIVATELY WHEN IT'S CONVENIENT FOR YOU. THEY ARE PROTECTED BY YOUR PRIVATE PASSWORD, TOO, AND YOU WON'T HAVE TO WORRY ABOUT MISSING IMPORTANT CALLS BECAUSE YOUR PHONE WAS IN USE.	VOICE MAIL MESSAGES ARE SECURED WITHIN VERIZON'S NETWORK AND ARE ACCESSIBLE THROUGH A PASSCODE SYSTEM. YOU ALONE HEAR STORED MESSAGES AT YOUR CONVENIENCE. INCLUDES 20-MESSAGE CAPACITY, AUTOMATIC MESSAGE REVIEW AND AUTOMATIC PASSWORD ENTRY.	AT&T VOICE MAIL IS AN EASY-TO-USE SERVICE COMPLETE WITH MANY ADVANCED FEATURES TO COMPLEMENT YOUR LOCAL SERVICES FROM AT&T. AT&T VOICE MAIL WORKS HAND-IN-HAND WITH YOUR TOUCH-TONE PHONE AND IT CAPTURES IMPORTANT CALLS THAT SOMETIMES GO UNANSWERED. VOICE MAIL HAS THE FOLLOWING FEATURES: 1 MINUTE GREETING LENGTH, 3 MINUTE MESSAGE LENGTH, MAXIMUM OF 30 MESSAGES, NEW MESSAGES STORED FOR 15 DAYS, AND MESSAGES SAVED FOR 7 DAYS.
\$7.95/MONTH \$11.40 INITIAL CHARGE	\$4.95/MONTH \$10.00 INITIAL CHARGE	\$6.99/MONTH

**ACCOUNT SUMMARY**

**LOGOUT**

**STANDARD FEATURE NAMES**

	<input type="checkbox"/> <u>CALL WAITING</u>	<u>INCLUDED</u>	<u>INCLUDED</u>	OPTIONAL
	<input type="checkbox"/> <u>CALL WAITING PLUS</u>	N/A	<u>INCLUDED</u>	N/A
	<input type="checkbox"/> <u>VOICE MAIL</u>	\$7.95	\$4.95	\$6.99
	<input type="checkbox"/> <u>VOICE MAIL PLUS</u>	\$9.95	\$6.95	\$11.99
	<input type="checkbox"/> <u>DISTINCTIVE RING</u>	\$4.99	<u>INCLUDED</u>	\$3.00
<b>IDENTIFYING THE CALLER</b>				
	<input type="checkbox"/> <u>CALLERID</u>	N/A	N/A	N/A
	<input type="checkbox"/> <u>CALLERID PLUS</u>	<u>INCLUDED</u>	<u>INCLUDED</u>	OPTIONAL
	<input type="checkbox"/> <u>CALL WAITING ID</u>	\$3.00	<u>INCLUDED</u>	\$2.00
	<input type="checkbox"/> <u>CALL WAIT ID PLUS</u>	\$1.00	N/A	N/A
	<input type="checkbox"/> <u>PRIORITY CALL</u>	<u>INCLUDED</u>	N/A	N/A
<b>BLOCKING CALLS</b>				
	<input type="checkbox"/> <u>CALL BLOCKING</u>	<u>INCLUDED</u>	<u>INCLUDED</u>	\$5.00
	<input type="checkbox"/> <u>CALL SCREENING</u>	\$5.00	N/A	OPTIONAL
	<input type="checkbox"/> <u>NON-ID CALL BLOCK</u>	<u>INCLUDED</u>	<u>INCLUDED</u>	\$1.00
<b>PRIVACY OPTIONS</b>				
	<input type="checkbox"/> <u>UNLISTED NUMBER</u>	N/A	N/A	OPTIONAL
	<input type="checkbox"/> <u>UNPUBL. NUMBER</u>	\$1.10	\$1.65	OPTIONAL
	<input type="checkbox"/> <u>UNPUBL. ADDRESS</u>	\$0.00	\$0.00	\$0.00

**Internet**

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

FIG. 11B

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[ACCOUNTS](#) | [PROVIDERS](#) | [PLANS](#) | [COMPARISON](#) | [ORDER](#)

CELLULAR PHONE

REVIEW YOUR SELECTIONS, FILL IN ALL REQUIRED INFORMATION AND CLICK THE "SUBMIT" BUTTON TO PLACE YOUR ORDER BY CLICKING THE "SAVE" BUTTON. YOU CAN HOLD YOUR ORDER INFORMATION AND RETURN LATER TO THIS SERVICE CATEGORY TO SUBMIT.

**BASIC SERVICE**

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

**ADDITIONAL SERVICES**

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTER'S INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF-STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

**DISCONNECTS**

**ACCOUNT SUMMARY**

**LOGOUT**

PRIMECO WIRELESS

SERVICE PLAN: PRIMECO CALLING PLAN

DISCOUNTED PACKAGE: PRIMECO 500

ADDITIONAL FEATURES: NOKIA 6185

SERVICE CHARGE: \$34.99/MONTH (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

INITIAL CHARGE: \$119.00 (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

ACTIVATION INSTRUCTIONS WILL BE INCLUDED WITH THE SHIPMENT OF YOUR PHONE. SERVICE CHARGES COMMENCE UPON ACTIVATION.

SHIP PHONE TO: ▶ 3233 MCCUE #300, TX. 77056

PRIOR ADDRESS: ▶ 11 ELM STREET, HOUSTON, TX. 77098

SSN: ▶ 595-12-2121

IDENTIFICATION: ▶ DRIVER'S LICENSE: ▶ TX  #: 513330014011

EMPLOYER NAME: ▶ QCORPS RESIDENTIAL, INC.

BILL TO: ▶ JAN BRADY: 3233 MCCUE #300, TX. 77056

PAYMENT METHOD: ▶ WELL FARGO VISA: XXXXXXXXX6019

930 → FIELDS MARKED WITH ▶ ARE REQUIRED → 950

940

910

920

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 12

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**DISCONNECTS**

**BASIC SERVICE**

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

**ADDITIONAL SERVICES**

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTER'S INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

**DISCONNECTS**

1010

DISCONNECT SERVICE FROM ACCOUNTS INITIATED ON THIS SITE

YOU MAY DISCONNECT SERVICES FROM PROVIDER ACCOUNTS THAT YOU HAVE INITIATED USING THIS SITE. IF YOU HAVE ACTIVE ACCOUNT CHOOSE ONE FROM THE LIST AND CLICK THE "SELECT" BUTTON.

YOU DO NOT HAVE ANY ACTIVE ACCOUNTS.

1020

DISCONNECT SERVICE FROM OTHER ACCOUNTS

YOU MAY ALSO BE ABLE TO DISCONNECT SERVICES THAT YOU HAVE NOT INITIATED THROUGH THIS SITE. IF YOU HAVE INPUT ADDRESS THIS SYSTEM, CHOOSE OF YOUR CURRENT OR PRIOR ADDRESSES FROM THE DROP DOWN MENU AND CLICK THE "SELECT" BUTTON.

1025

ADDRESS: 1 MAIN ST #1000, TX. 77041

CURRENT DISCONNECTS 1030

REVIEW THE STATUS OF OUR DISCONNECT ORDERS BELOW. SAVED DISCONNECT INFORMATION MAY BE EDITED AND SUBMITTED BY CLICKING "EDIT/SUBMIT". IF YOUR ORDER HAS BEEN SUBMITTED, YOUR SERVICE PROVIDER WILL FULFILL THIS DISCONNECT ORDER. IF YOUR ORDER IS PENDING, YOU MAY CANCEL THIS ORDER BY CLICKING "CANCEL". YOU MAY DISCONNECT EXISTING ACCOUNTS BY CHOOSING THE ACCOUNT CATEGORY FROM THE MENU AND CLICKING THE "DISCONNECT" LINK ON THAT PAGE.

YOU DO NOT HAVE ANY DISCONNECT ORDERS

**ACCOUNT SUMMARY**

**LOGOUT**

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

**FIG. 13**

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MY PROFILE

GENERAL INFORMATION / 1110

BASIC SERVICE

ELECTRICITY  
LOCAL TELEPHONE  
LONG DISTANCE TELEPHONE  
CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS  
BOTTLED WATER DELIVERY  
RENTER'S INSURANCE  
APPLIANCE RENTAL  
INTERSTATE MOVERS  
FURNITURE RENTAL  
ELECTRONICS RENTAL  
CELLULAR PHONE  
MAID SERVICES  
NEWSPAPER DELIVERY  
DRY CLEANING  
LOCAL MOVERS  
HEALTH CLUBS  
DIAL-UP INTERNET ACCESS  
SELF STORAGE  
SECURITY MONITORING  
GROCERY DELIVERY  
TOLL TAGS  
RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

NAME: JULIE YOUNG  
SERVICE ADDRESS: 3233 MCCUE #1000 }  
HOUSTON, TX. 77056 } 1115  
EMAIL ADDRESS: JULIE@QCORPS.COM  
PRIOR ADDRESS: 180 WEST END #AAA  
NEW YORK, NY. 10023  
EVENING PHONE: (713) 555-1212  
DAY PHONE:  
PHONE (CELL): (123) 456-6789  
OTHER ADDRESSES:  
ACCOUNT ID: JULIEYOUNG (CHANGE)  
PASSWORD: \*\*\*\*\* (CHANGE)

BILLING ADDRESSES / 1120

EMAIL: JULIE@QCORPS.COM  
U.S. MAIL: MISS JULIE YOUNG : 1 MAIN ST, #1000, TEST STREET32, HOLLYWOOD, TX 77041  
SOME COUNTY COUNTY

PERSONAL INFORMATION / 1130

SOCIAL SECURITY NUMBER: 123-45-6789

DATE OF BIRTH: OCTOBER 07, 1977

MOTHER'S MAIDEN NAME: MOUNTAINDEW

BIRTH CITY:

IDENTIFICATION INFORMATION / 1140

DRIVER'S LICENSE: NY:10023

FINANCIAL INSTITUTION ACCOUNT INFORMATION / 1150

NONE

CREDIT CARD INFORMATION / 1160

QCORPS VISA: XXXXXXXXX1111

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FIG. 14

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MY PROFILE

GENERAL INFORMATION

BASIC SERVICE

ELECTRICITY  
LOCAL TELEPHONE  
LONG DISTANCE TELEPHONE  
CABLE/SATELLITE

SOME OR ALL OF THIS INFORMATION WILL BE REQUIRED BY SERVICE PROVIDERS TO PROCESS YOUR ORDER(S). YOU MAY EDIT THIS INFORMATION AT ANY TIME. YOUR EDITS MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS AS WELL AS ANY SAVED ORDER INFORMATION ACCORDINGLY, BE CAREFUL NOT TO DELETE ANY INFORMATION REQUIRED TO PROCESS PENDING ORDERS.

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS  
BOTTLED WATER DELIVERY  
RENTER'S INSURANCE  
APPLIANCE RENTAL  
INTERSTATE MOVERS  
FURNITURE RENTAL  
ELECTRONICS RENTAL  
CELLULAR PHONE  
MAID SERVICES  
NEWSPAPER DELIVERY  
DRY CLEANING  
LOCAL MOVERS  
HEALTH CLUBS  
DIAL-UP INTERNET ACCESS  
SELF STORAGE  
SECURITY MONITORING  
GROCERY DELIVERY  
TOLL TAGS  
RESTAURANT DELIVERY

STREET: 180 WEST END APT/SUITE: AAA

CITY/STATE/ZIP: NEW YORK NY ▼ 10023

EVENING PHONE: 713 555 1212

DAY PHONE:

EMAIL ADDRESS: JULIE@QCOOPSCOM

PLEASE NOTIFY ME WHEN SERVICE REQUEST ARE UPDATED

PLEASE DO NOT NOTIFY ME WHEN NEW FEATURES, PRODUCT, SERVICES, SPECIALS, OR SERVICE PROVIDERS BECOME AVAILABLE.

PLEASE DO NOT NOTIFY ME REGARDING SURVEYS, CONTESTS, SWEEPSTAKES OR SIMILAR PROMOTIONS.

PLEASE DO NOT PROVIDE MY EMAIL ADDRESS OR PERSONALLY IDENTIFIABLE INFORMATION TO SERVICE PROVIDERS WITH WHOM I HAVE NOT ORDERED OR REQUESTED INFORMATION ABOUT SERVICE PRODUCTS.

ADDITIONAL CONTACTS: PHONE (CELL): 123 456 6789

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

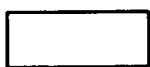
OTHER ADDRESSES:

FIELDS MARKED WITH ▶ ARE REQUIRED.

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 15

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ACCOUNT SUMMARY  
PRINTER FRIENDLY REPORT

BASIC SERVICE

ELECTRICITY

JULIE YOUNG

ACCOUNT ID: JULIEYOUNG

LOCAL TELEPHONE

DATE/TIME: DEC 06, 2000

LONG DISTANCE TELEPHONE

09:20:10 PM

CABLE/SATELLITE

3233 MCCUE # 1000

HOUSTON, TX 77056

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS

THIS ACCOUNT SUMMARY LISTS ALL OF THE SERVICES AND PRODUCTS ORDERED THROUGH THIS SITE, AS WELL AS ORDER INFORMATION FOR YOUR FURTHER CONSIDERATION. WE HOPE YOU ENJOYED THIS SERVICE BROUGHT TO YOU BY WWW.TCRESIDENTIAL.COM AND QCORP RESIDENTIAL, INC.

BOTTLED WATER DELIVERY

RELIANT ENERGY - HL&P

RENTERS INSURANCE

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

APPLIANCE RENTAL

ORDER NUMBER: SP1000057

INTERSTATE MOVERS

SERVICE PLAN: BALANCED BILLING

FURNITURE RENTAL

BILL TO:

ELECTRONICS RENTAL

PAYMENT METHOD: CHECK

CELLULAR PHONE

LOCAL TELEPHONE:

AT&T

MAID SERVICES

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

NEWSPAPER DELIVERY

ORDER NUMBER: SP1000173

DRY CLEANING

CUSTOMER SERVICE

LOCAL MOVERS

SERVICE PLAN: LOCAL SERVICE

HEALTH CLUBS

DISCOUNTED PACKAGE: 3 FEATURE PACK WITH:

CALL WAITING CALLER ID - NAME AND NUMBER THREE-WAY

DIAL-UP INTERNET ACCESS

ADDITIONAL FEATURES: NONE SELECTED

SELF STORAGE

START DATE: MON 06 NOV 2000

SECURITY MONITORING

BILL TO:

GROCERY DELIVERY

PAYMENT METHOD: CHECK

TOLL TAGS

LOCAL TELEPHONE:

SOUTHWESTERN BELL

RESTAURANT DELIVERY

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

DISCONNECTS

ORDER NUMBER: SP1000171

ACCOUNT SUMMARY

SERVICE PLAN: BASIC LOCAL

LOGOUT

DISCOUNTED PACKAGE: PHONE SOLUTION

ADDITIONAL FEATURES: CALL WAITING ID ENHANCED

START DATE: THU 02 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE:

MCI WORLDCOM

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 16

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LONG DISTANCE  
TELEPHONE

MCI WORLDCOM

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000337

SERVICE PLAN: MCI ONE NET SAVINGS

ADDITIONAL FEATURES: NONE SELECTED

START DATE: SAT 04 NOV 2000

BILL TO:

PAYMENT METHOD:

CABLE/SATELLITE: TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET  
ACCESS:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET  
ACCESS:

VERIZON

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000177

SERVICE PLAN: PLATINUM

ADDITIONAL FEATURES: NONE SELECTED

REQUESTED APPT: THU 23 NOV 2000 8AM-NOON

BILL TO:

PAYMENT METHOD:

HIGH SPEED INTERNET  
ACCESS:

PDQ.NET

NO REQUESTS FOR THIS ACCOUNT

DELETE

RENTER'S INSURANCE:

BALBOA LIFE & CASUALTY

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000128

CUSTOMER SERVICE:

COVERAGE PLAN: BASIC RENTER'S INSURANCE

COVERAGE AMOUNT: \$30,000 PERSONAL PROPERTY LIMIT

START DATE: WEB 01 NOV 2000

BILL TO:

PAYMENT METHOD:

INTERSTATE MOVERS:

BELTMANN NORTH AMERICAN VAN LINES

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 17

HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY TERMS OF USE FAQ FEEDBACK MY PROFILE

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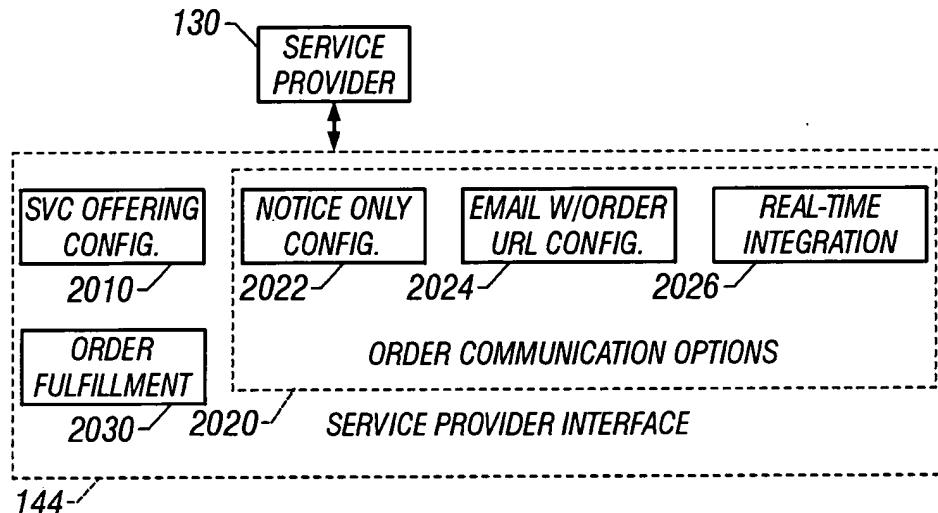


FIG. 18

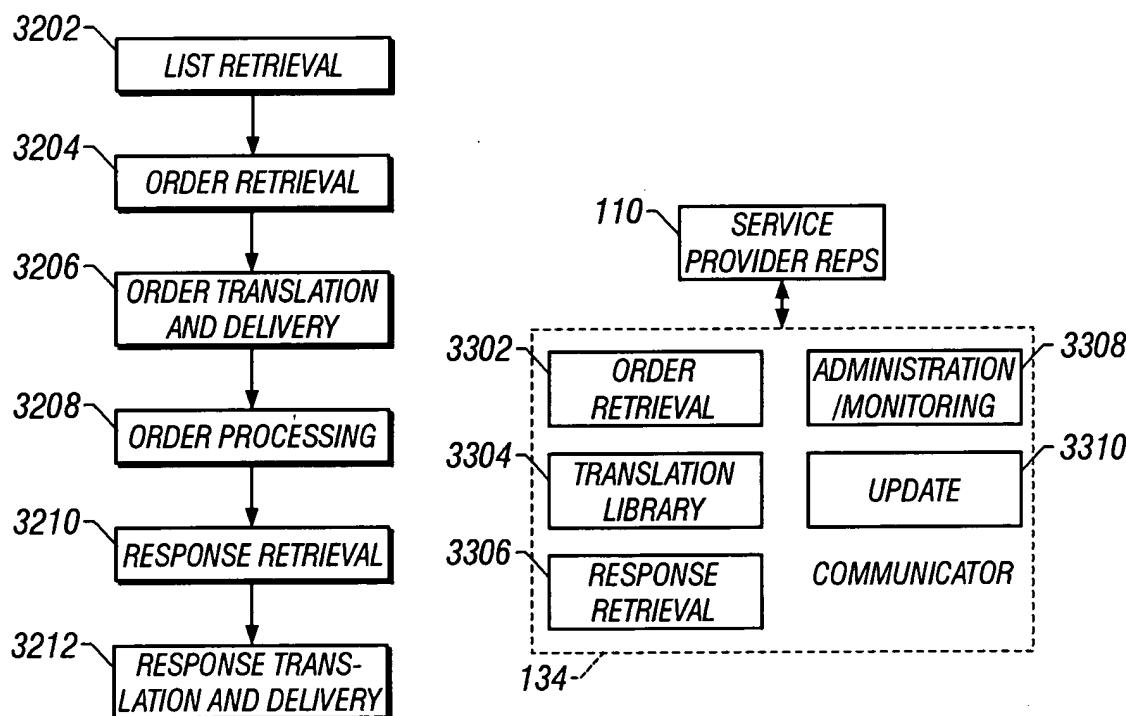


FIG. 24

FIG. 25

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SOUTHWESTERN BELL

MARKETS

OFFERINGS

LOGOUT

DEFINE UNIQUE MARKETS

OFFERINGS IN THE QCORPS SYSTEM ARE LIMITED TO, AND DEFINED BY, A SPECIFIED COVERAGE AREA. A COVERAGE AREA CAN BE ALL INCLUSIVE OR AS LIMITED AS AN INDIVIDUAL APARTMENT COMPLEX. NOTE THAT THE COLUMNS ARE ADDITIVE IN NATURE (E.G. TO CREATE A MARKET THAT INCLUDES ALL OF TEXAS AND ONE COUNTY IN OKLAHOMA, YOU WOULD SELECT TEXAS IN THE STATE COLUMN AND ENTER THE APPLICABLE OKLAHOMA COUNTY IN THE COUNTY, STATE COLUMN.).

MARKET NAME	MARKET STATUS					
HOUSTON	OPEN ▾					
EDIT MARKET BY:						
STATE (A)	1902	1904	1906	1908	1910	1912
COUNTY, STATE (B)						
ZIP CODE (C)						
PROPERTY (D)						

WHEN A USER CLICKS ON ONE OF THE ABOVE, THE FOLLOWING IS DISPLAYED ON THIS PAGE:

- (A) LIST OF ALL STATES IN 4 COLUMNS WITH CHECK BOXES FOR SELECTION
- (B) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)
- (C) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)
  - ALSO ENABLES USERS TO ENTER ZIP CODES IN RANGES:
- (D) PROPERTY ASSIGNMENTS PAGE

77001 THROUGH 77081

1914

1916

SAVE

CANCEL

1918

**RULES:**

- 1) COLUMNS ARE ADDITIVE IN NATURE
- 2) RIGHT WINS OVER LEFT FOR REGION OVERLAPS (SPECIFICITY)
- 3) NO TWO MARKETS CAN HAVE THE SAME ENTRIES IN ANY COLUMN (I.E., MARKETS ARE MUTUALLY EXCLUSIVE)

**FIG. 19A**

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④ SOUTHWESTERN BELL

**PROPERTY ASSIGNMENTS**

THIS SECTION IS USED TO ASSIGN PROPERTIES TO A UNIQUE REGION ON A PROPERTY SPECIFIC BASIS. TO GENERATE A LIST OF PROPERTIES, ENTER YOUR SEARCH CRITERIA IN THE FIELDS PROVIDED BELOW, THEN CLICK "GENERATE LIST OF PROPERTIES".

1920

<input type="checkbox"/> NAME □ ▯	<input type="checkbox"/> STREET □ ▯	<input type="checkbox"/> CITY □ ▯	<input type="checkbox"/> STATE □ ▯	<input type="checkbox"/> COUNTY □ ▯	<input type="checkbox"/> ZIP □ ▯	<input type="checkbox"/> MARKET □ ▯
INCLUDE: <input type="checkbox"/> ALL	<input type="checkbox"/> ALL	<input type="checkbox"/> ALL	<input type="checkbox"/> ALL	<input type="checkbox"/> ALL	<input type="checkbox"/> ALL	<input type="checkbox"/> ALL

1922 ~ **GENERATE LIST OF PROPERTIES**

NOTE: ALL OR TYPE IN CRITERIA

PARK	2212 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 1
GREEN	2213 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 2
CREOLE	2214 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 3
PROVIDENCE	2215 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 4
MERRYWOOD	2216 MAIN	HOUSTON	TX	HARRIS	77801	MARKET 5
TRESTLES	2217 MAIN	HOUSTON	TX	HARRIS	77801	HOUSTON

1924

ASSIGN SELECTED PROPERTIES TO:  HOUSTON □ ▯

1926 ~ **ASSIGN PROPERTIES**

1928

1930 ~  SAVE  CANCEL

NOTE: WHEN A USER ENTERS THIS SECTION FROM THE "DEFINE MARKETS" SECTION, THIS NOTION DOES NOT EXIST.

HOW TO USE SECURITY STATEMENT OPERATING GUIDELINES FAQ CONTACT QCORPS USER PROFILE

**FIG. 19B**

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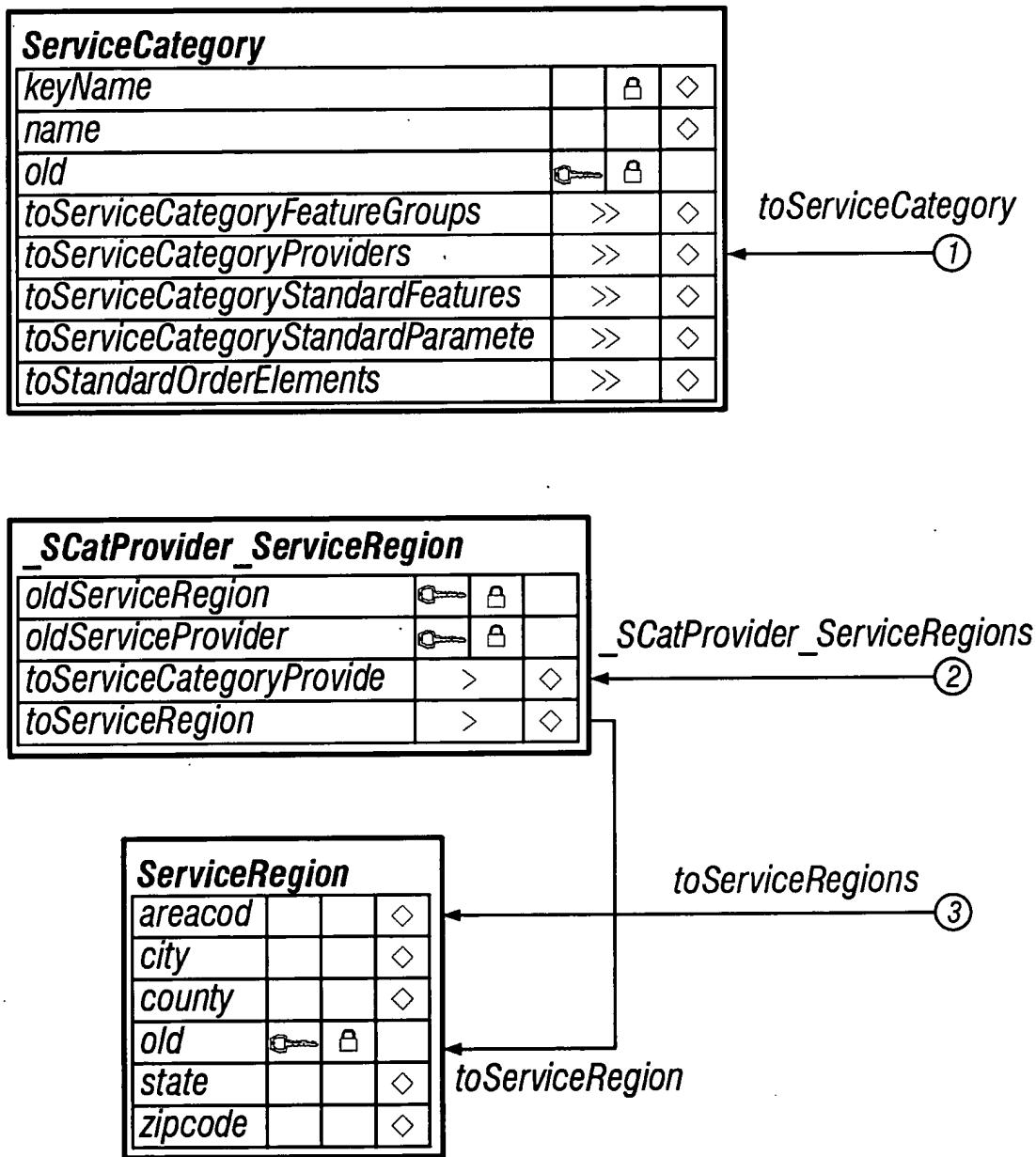


FIG. 20A

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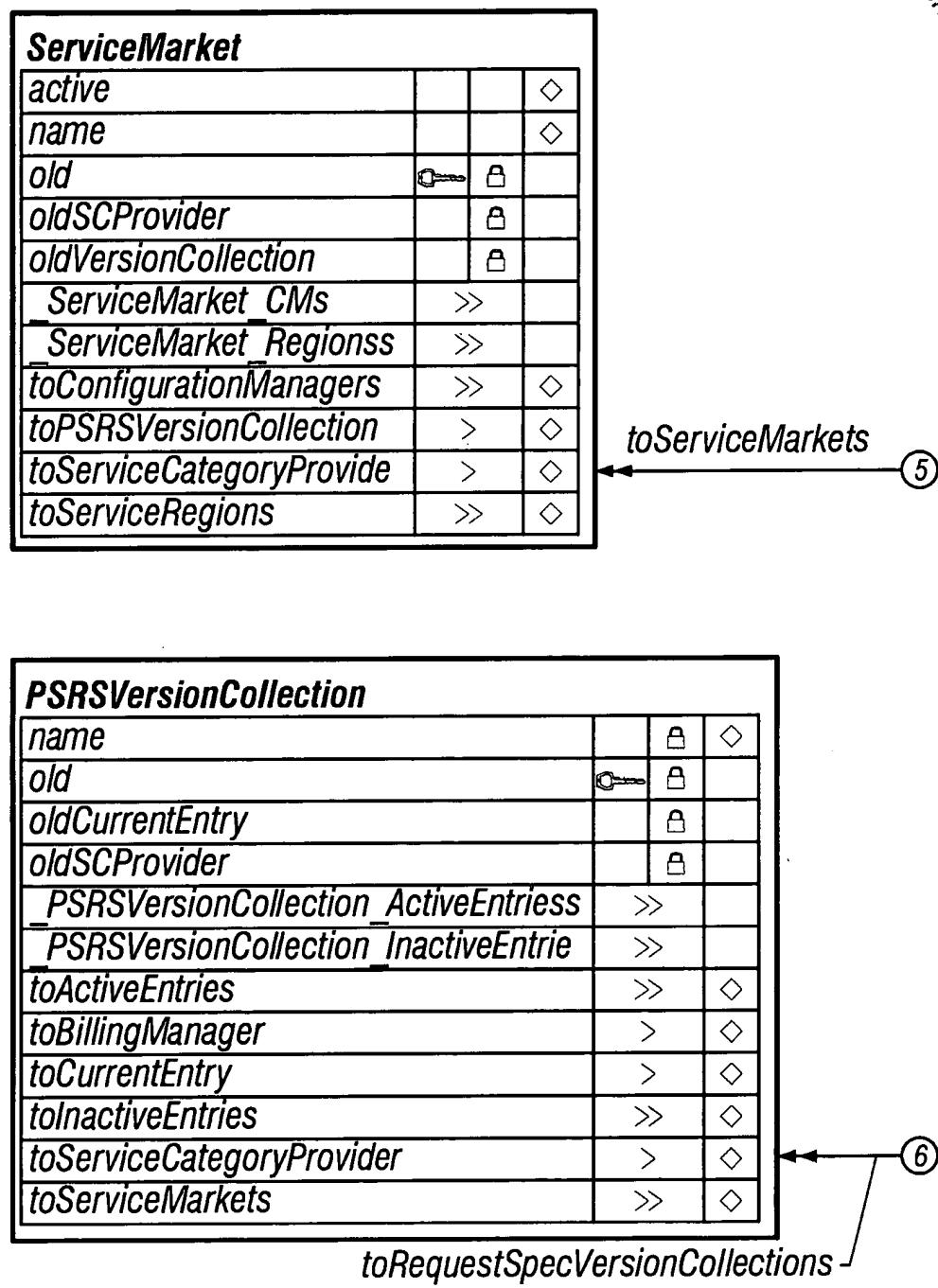
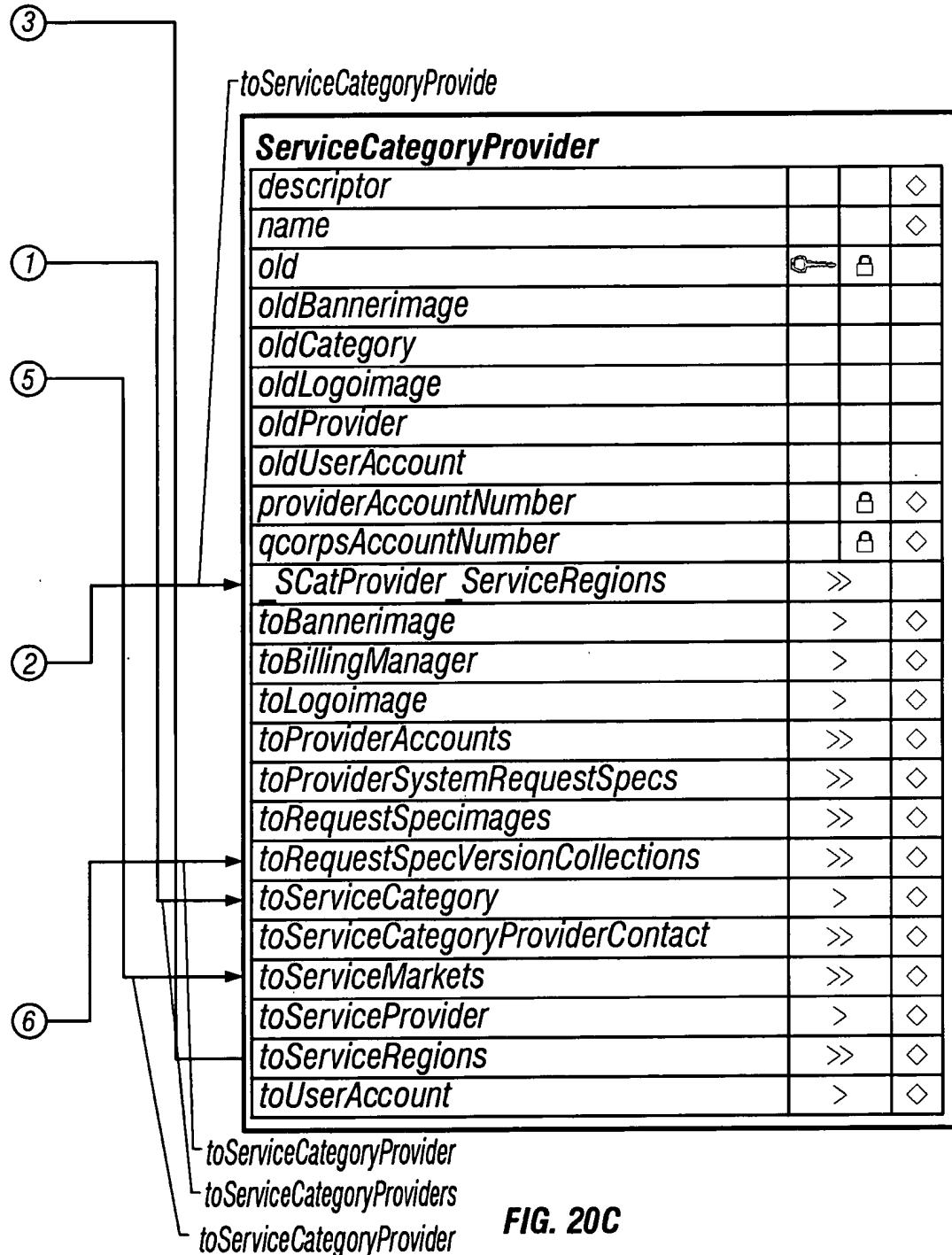


FIG. 20B

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<b>PSRSVersionEntry</b>			
<i>dateCreated</i>			
<i>old</i>			
<i>oldCollection</i>			
<i>oldParent</i>			
<i>oldRequestSpec</i>			
<i>versionComment</i>			
<i>versionID</i>			
<i>PSRSVersionEntry_Timeinterval</i>	>>		
<i>toChildEntries</i>	>>		
<i>toCurrentTimeintervals</i>	>>		
<i>toParentEntry</i>	>		
<i>toProviderSystemRequestSpec</i>	>		
<i>toVersionCollection</i>	>		

**FIG. 20D**

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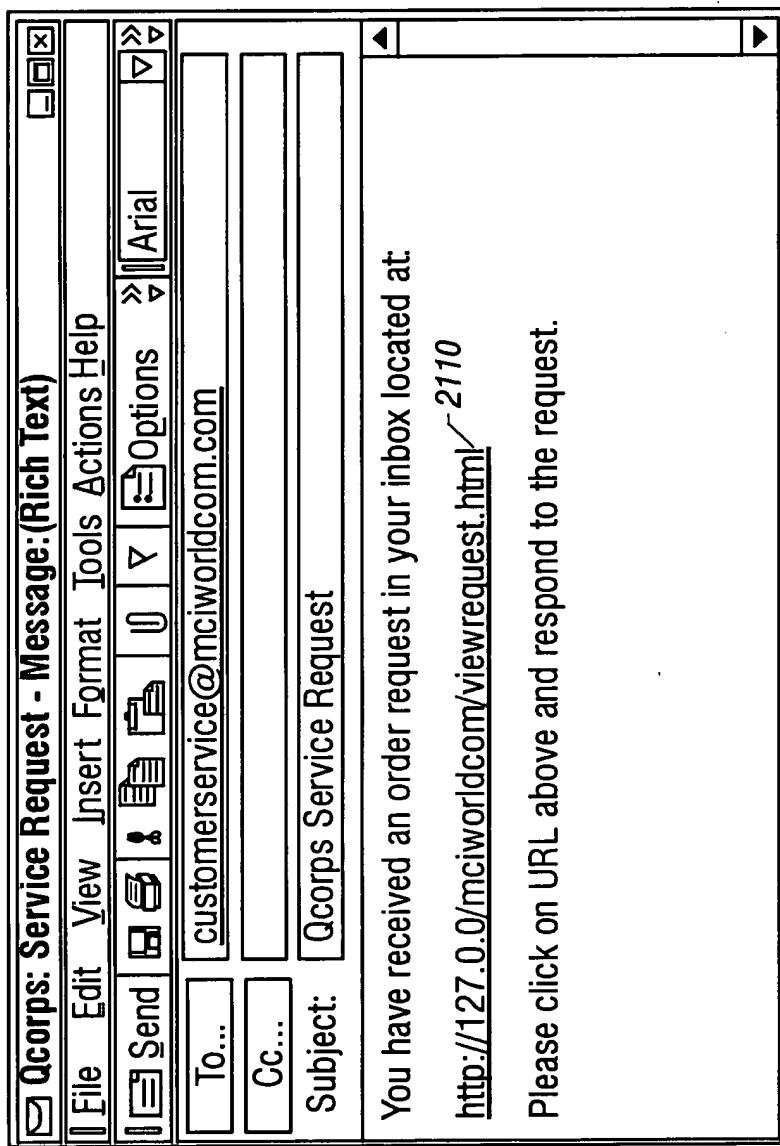


FIG. 21

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WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTIONS

REQUESTED SERVICE ADDRESS:

1313 MOCKINGBIRD LANE, #418  
HOUSTON, TEXAS 77056

BILLING/CONTACT INFORMATION:

MR. JACK B. QUICK, JR.  
1313 MOCKINGBIRD LANE, #418  
HOUSTON, TEXAS 77056  
(281) 555-6369  
(713) 216-6300  
(713) 882-1555  
JBQUICK@XNET.COM  
JBQUICK@AOL.COM

PRIOR SERVICE INFORMATION:

MR. JACK B. QUICK, JR.  
1701 HERMANN DRIVE  
HOUSTON, TEXAS 77056

ORDER:

PLAN(S):

Z2817 BASIC LOCAL

PACKAGE(S):

P3209 THE BASICS

FEATURE(S):

P1701 CALL WAITING  
P3205 CALLER ID ENHANCED  
P3228 CALL BLOCKING  
P3400 CALL RETURN

PAYMENT APPROACH:

METHOD: CREDIT CARD

ACCOUNT: MR. JACK B. QUICK, JR.  
AMERICAN EXPRESS  
3728 4586 9789 EXP. 03/02

SERVICE ACTIVATION: 8/13/00

TRANSFER EXISTING NUMBER: (281) 398-1215

LISTED IN PHONE BOOK AND DIRECTORY ASSISTANCE: YES

NAME TO BE LISTED: JACK AND JANE QUICK

OMIT ADDRESS: NO

GENERATE RESPONSE / 2210

FIG. 22

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<b>MCIWORLD.COM</b>		WORK IN PROGRESS <input type="radio"/>		ORDER REQUEST FORM <input type="radio"/>	
				SEARCH TRANSACTION <input type="radio"/>	
STATUS:	ACCEPTED <input type="checkbox"/>		ERRORS:	<input type="text"/>	
ACCOUNT NUMBER:	<input type="text"/>		DEPOSIT AMOUNT:	<input type="text"/>	
DEPOSIT INSTRUCTIONS:	<input type="text"/>		TOTAL MONTHLY SERVICE FEE:	<input type="text"/> <input type="checkbox"/>	
NEW TELEPHONE NUMBER:	<input type="text"/>		COMMENT:	<input type="text"/> <input type="checkbox"/>	
<input type="button" value="SUBMIT RESPONSE AND SAVE"/>					

FIG. 23

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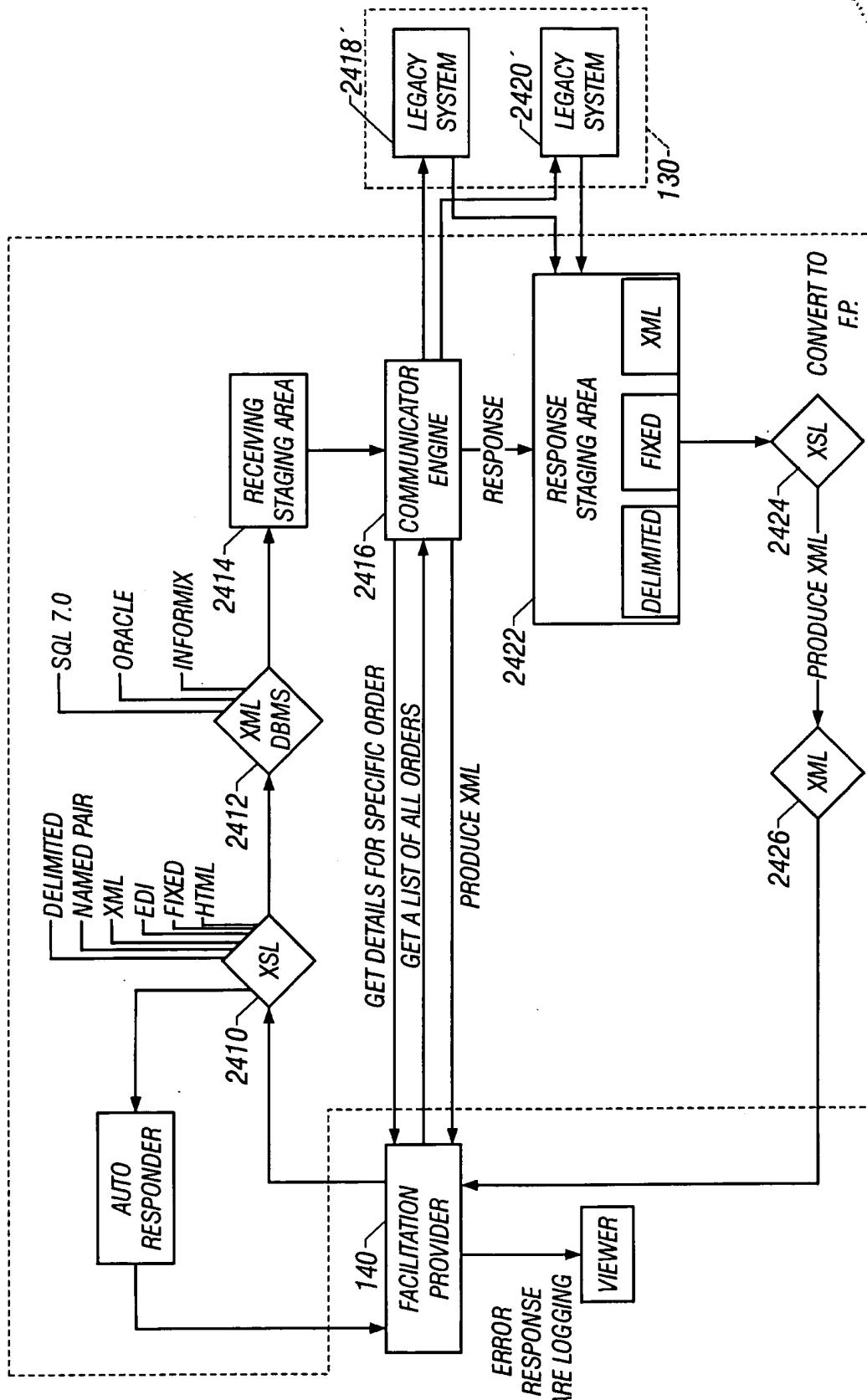


FIG. 26

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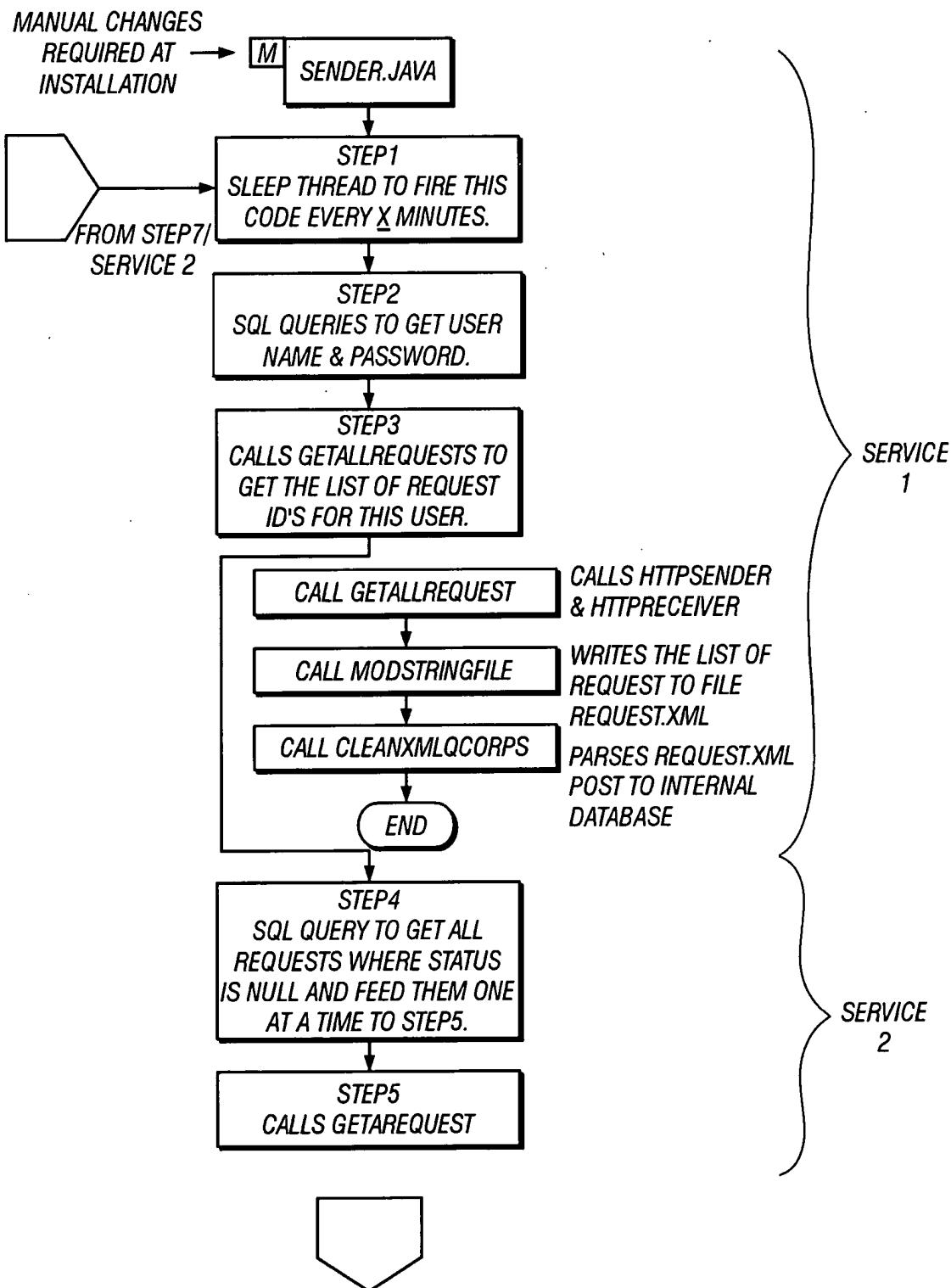


FIG. 27A

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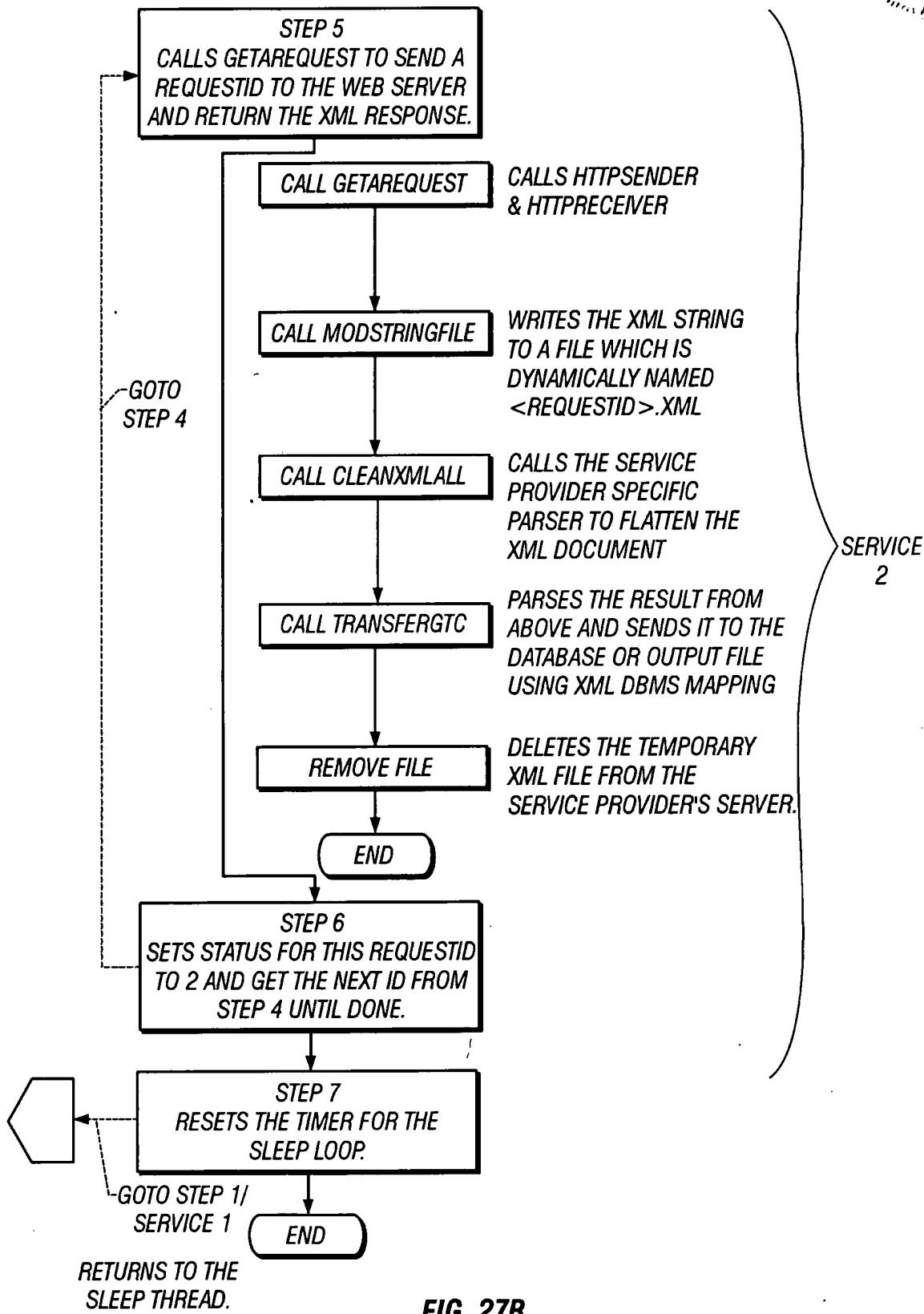


FIG. 27B

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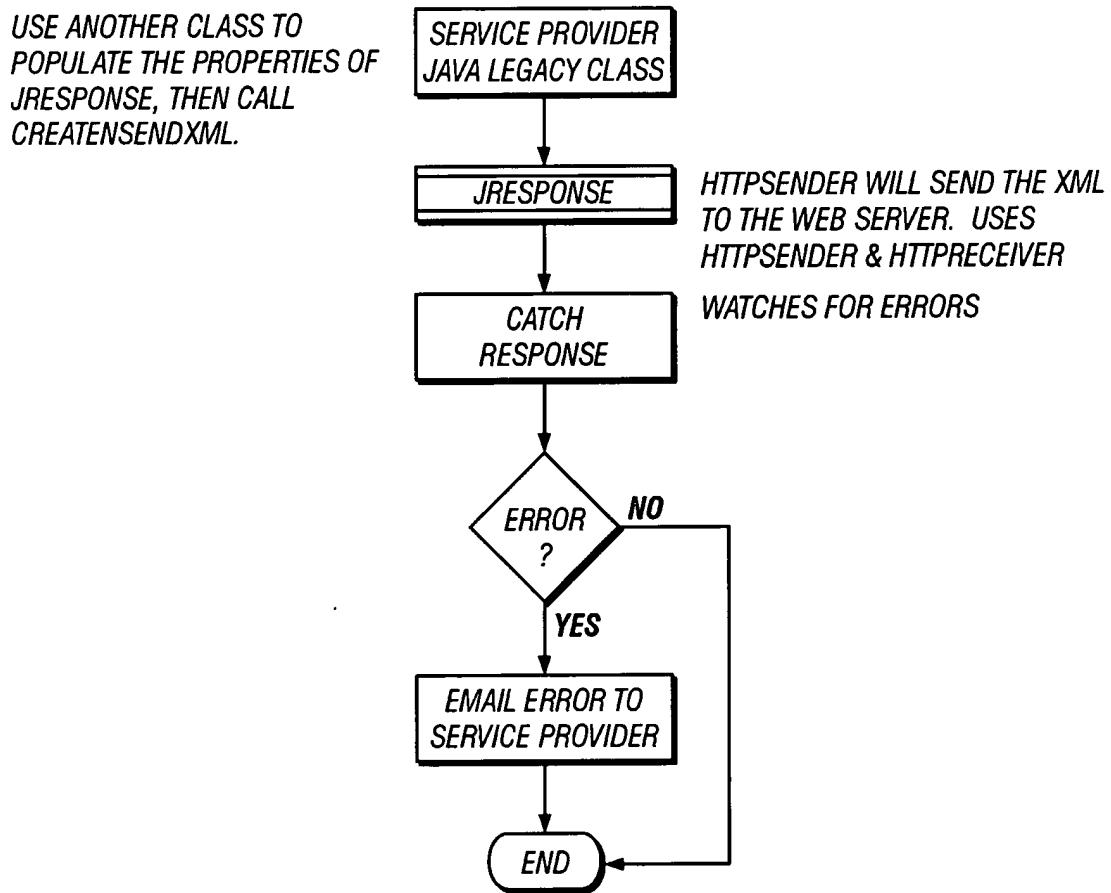


FIG. 28

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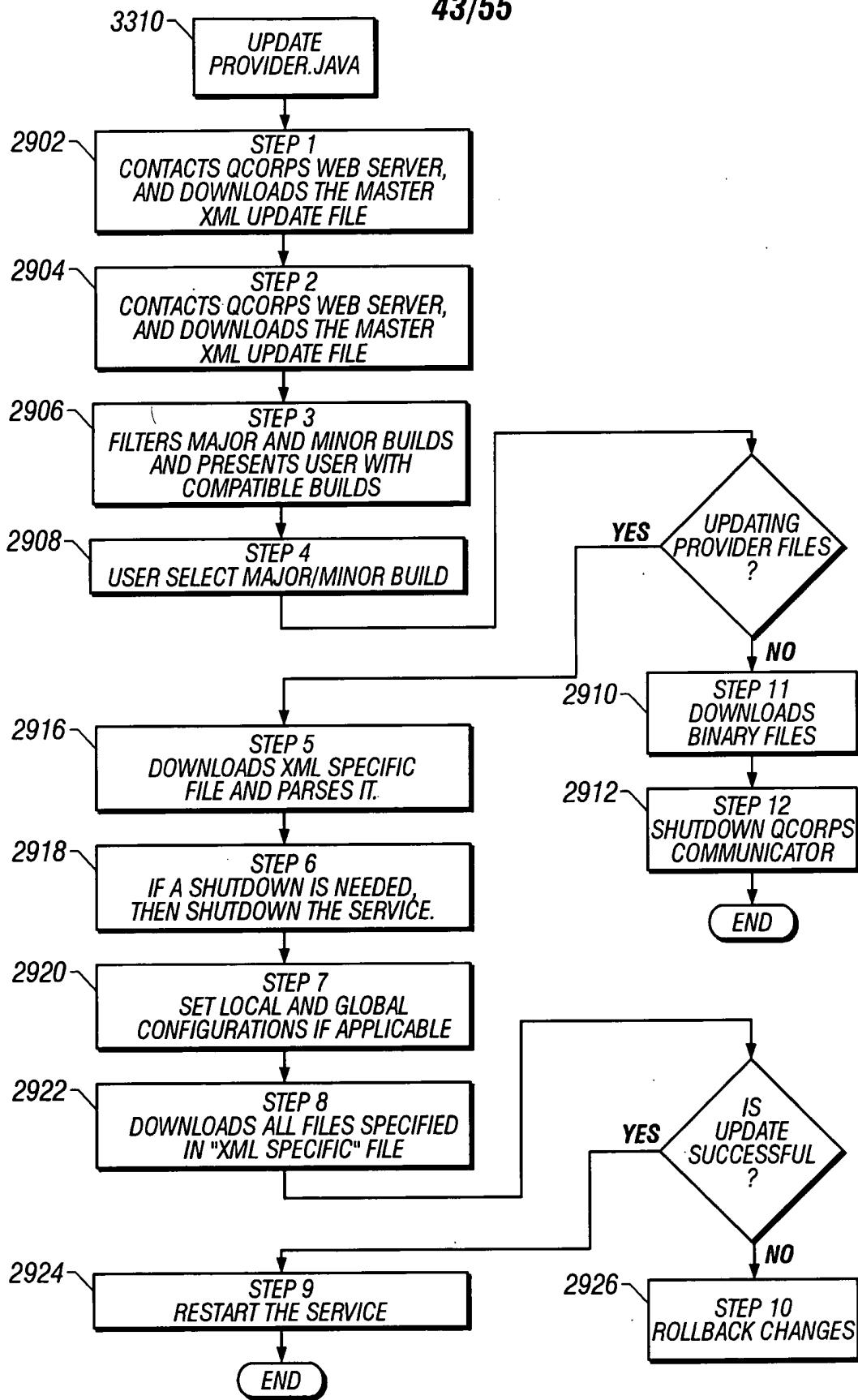


FIG. 29

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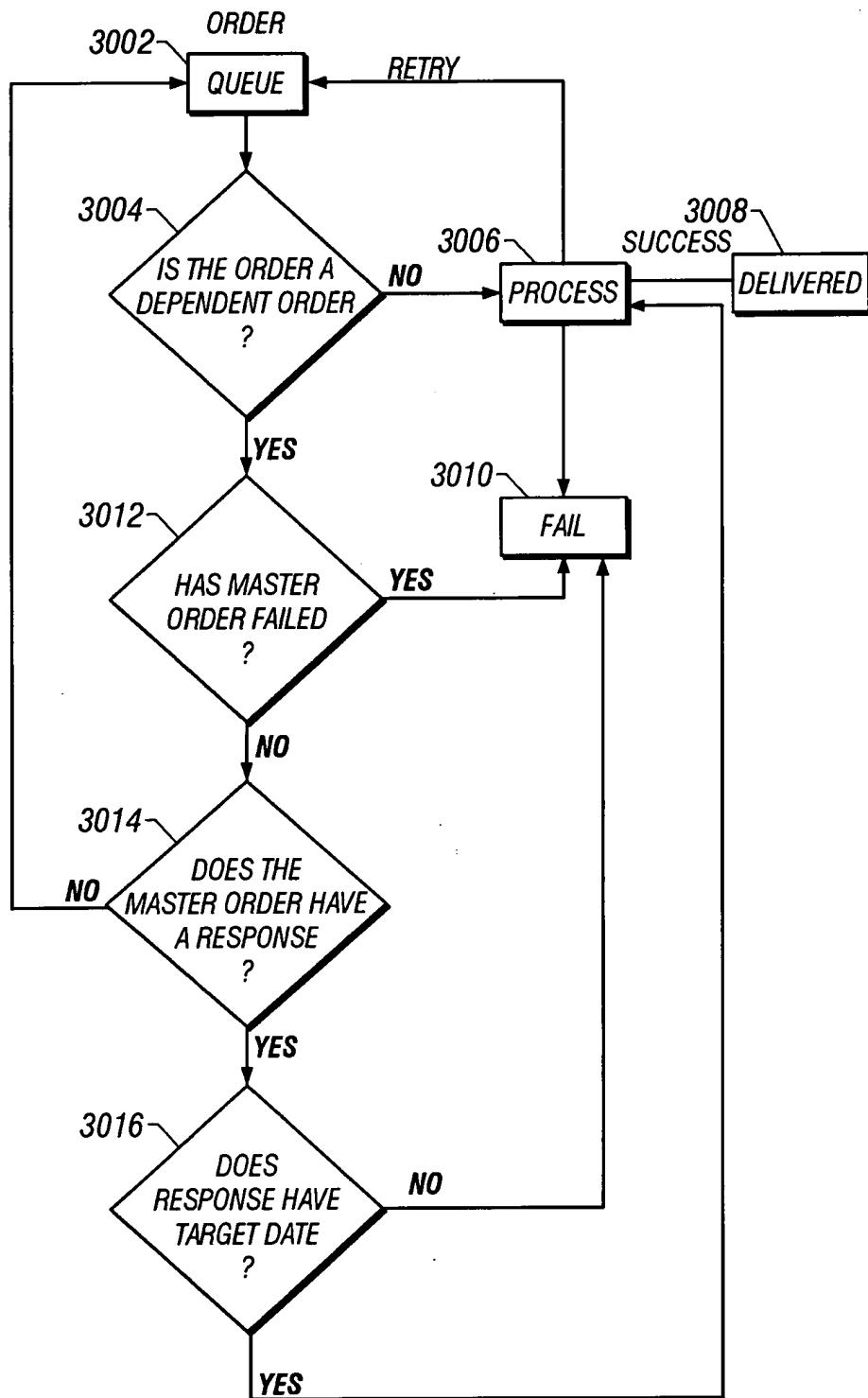


FIG. 30

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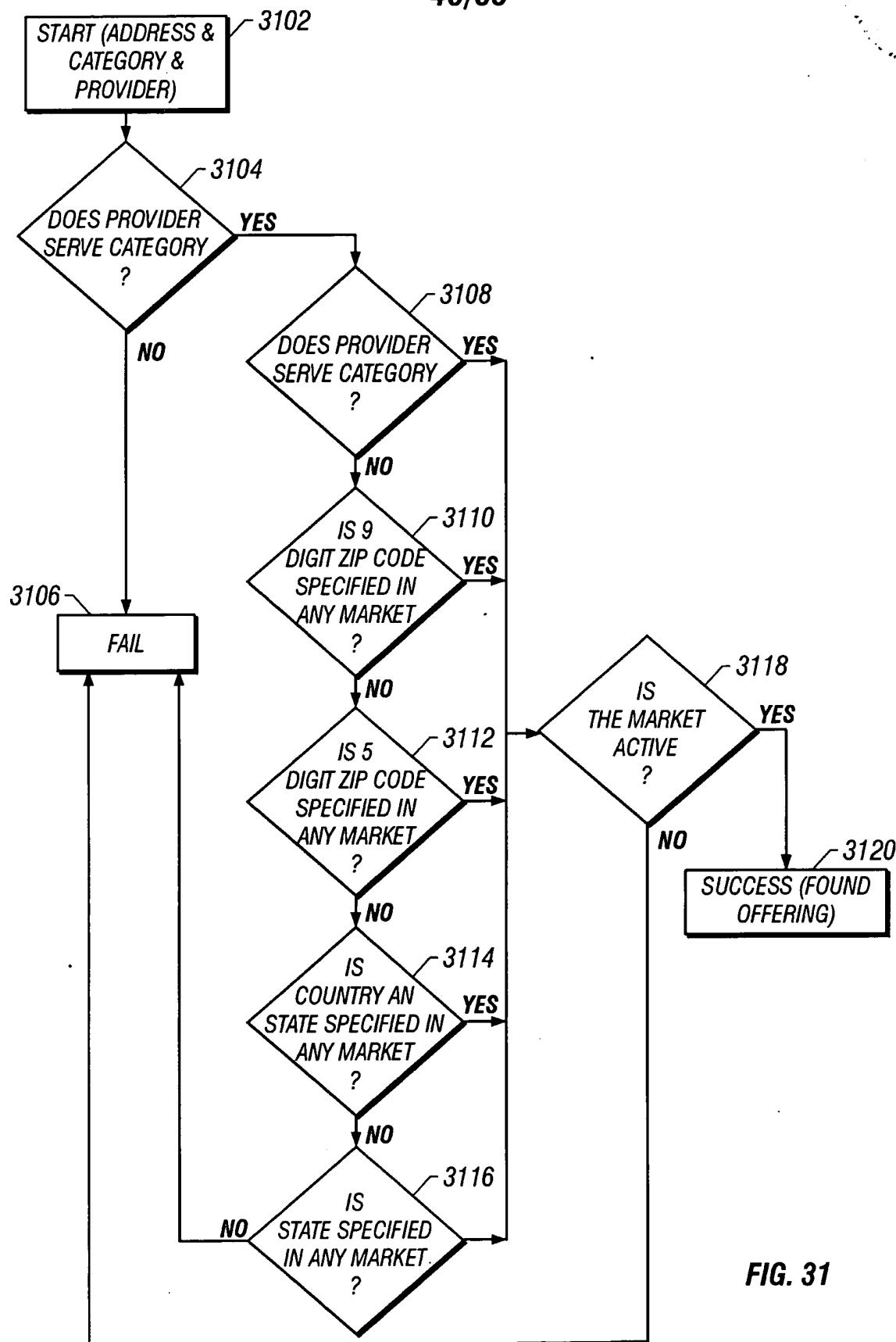
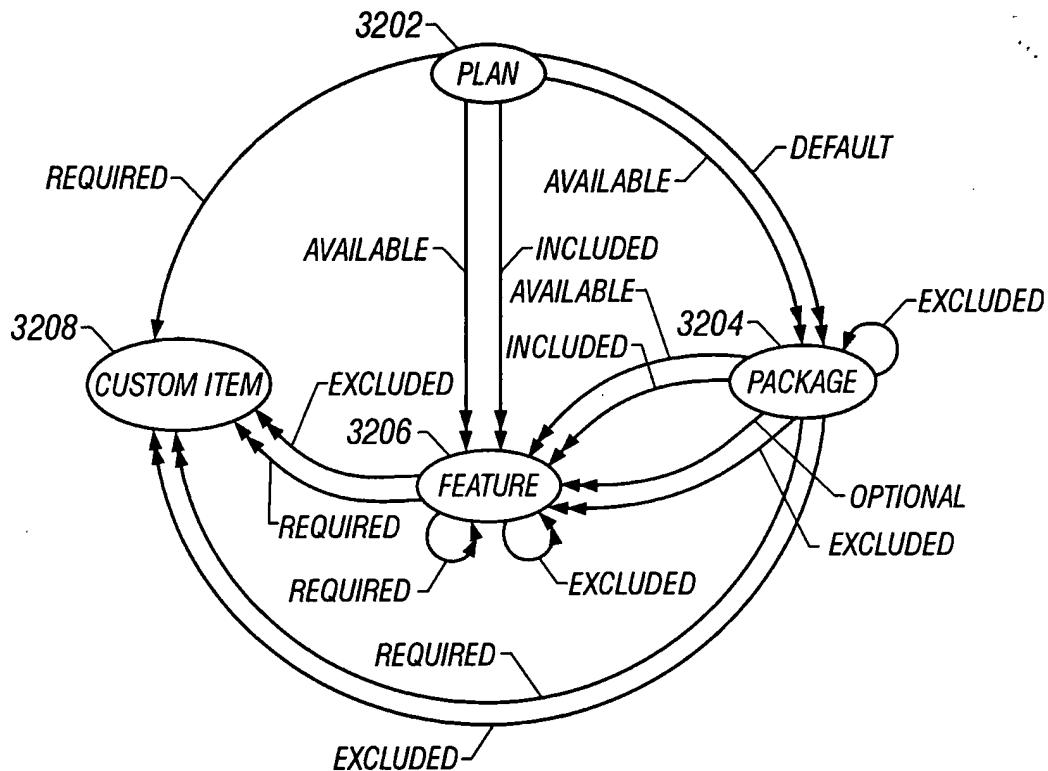
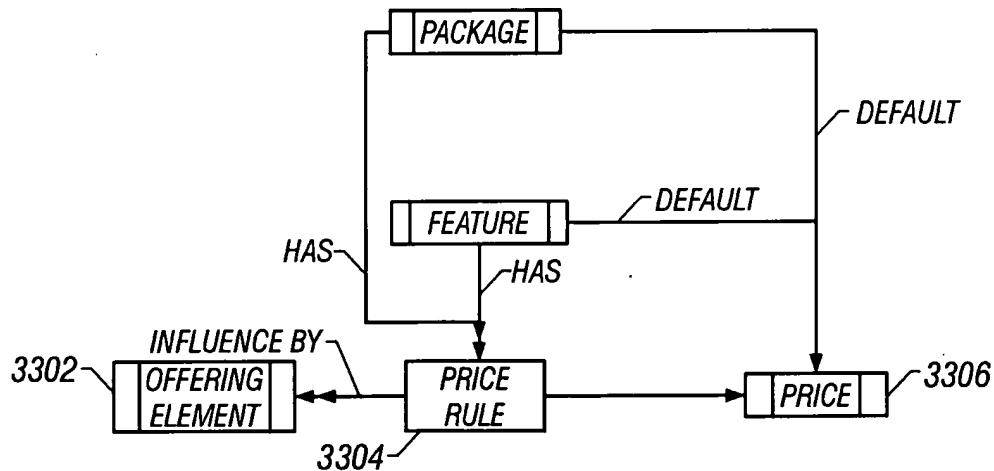


FIG. 31

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**FIG. 32**



**FIG. 33**

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**QCORPS COMMUNICATOR ARCHITECTURE**

GRAPHIC USER INTERFACE					
GUI	MULTI-SERVICE DESKTOP	INTEGRATED HELP SCREENS	ADVANCED CONFIGURATION SCREENS	LOG HISTORY	ORDER MANAGEMENT SCREENS
<b>INTERNAL PROCESSING ENGINE</b>					
IPE	DATABASE HANDLING	DELIVERY MECHANISM	LOG HANDLING	SECURE NETWORK COMMUNICATIONS	DISK CACHE
	SECURITY SAFETY	APPLICATION UTILITIES	EVENT NOTIFICATION UTILITIES	GENERAL FILE HANDLING	XML PARSING ENGINE
<b>EXTERNAL CONNECTION LAYER</b>					
IRS	INFORMATION RECEIVING SYSTEM			INFORMATION RESPONDING SYSTEM	
<b>COMMUNICATION PROTOCOLS</b>					
ECL	HTTPS	FTP	HTTP	TCP/IP	PARTNER SPECIFIC
	STAGING AREA				
RDBMS ADAPTERS JDBC	XML	ASCII	HTML	AUTO RESPOND	PARTNER SPECIFIC
PIS	PARTNER INFORMATION SYSTEMS				
				XML	ASCII
				HTML	PARTNER SPECIFIC

**FIG. 34**

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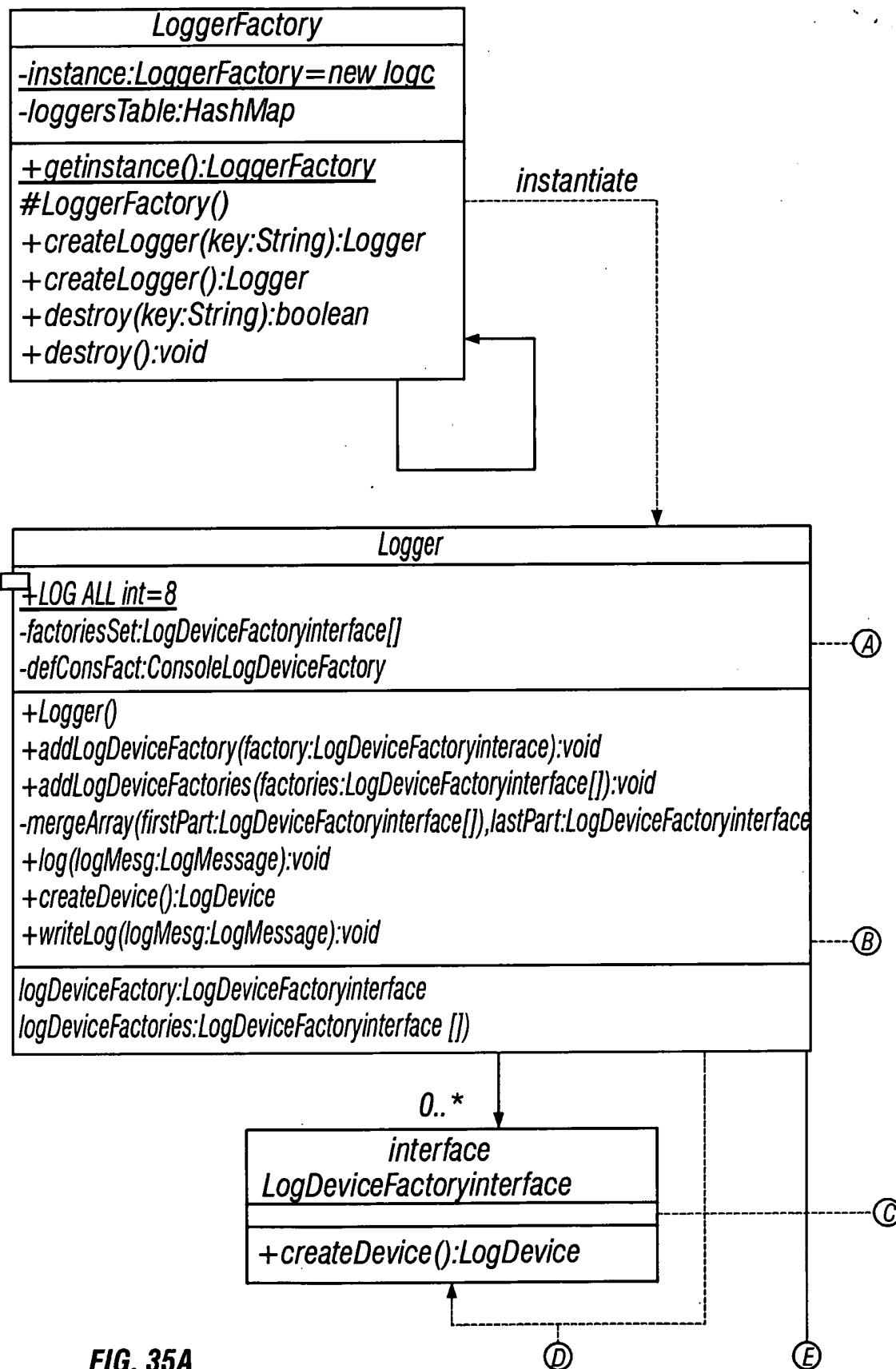


FIG. 35A

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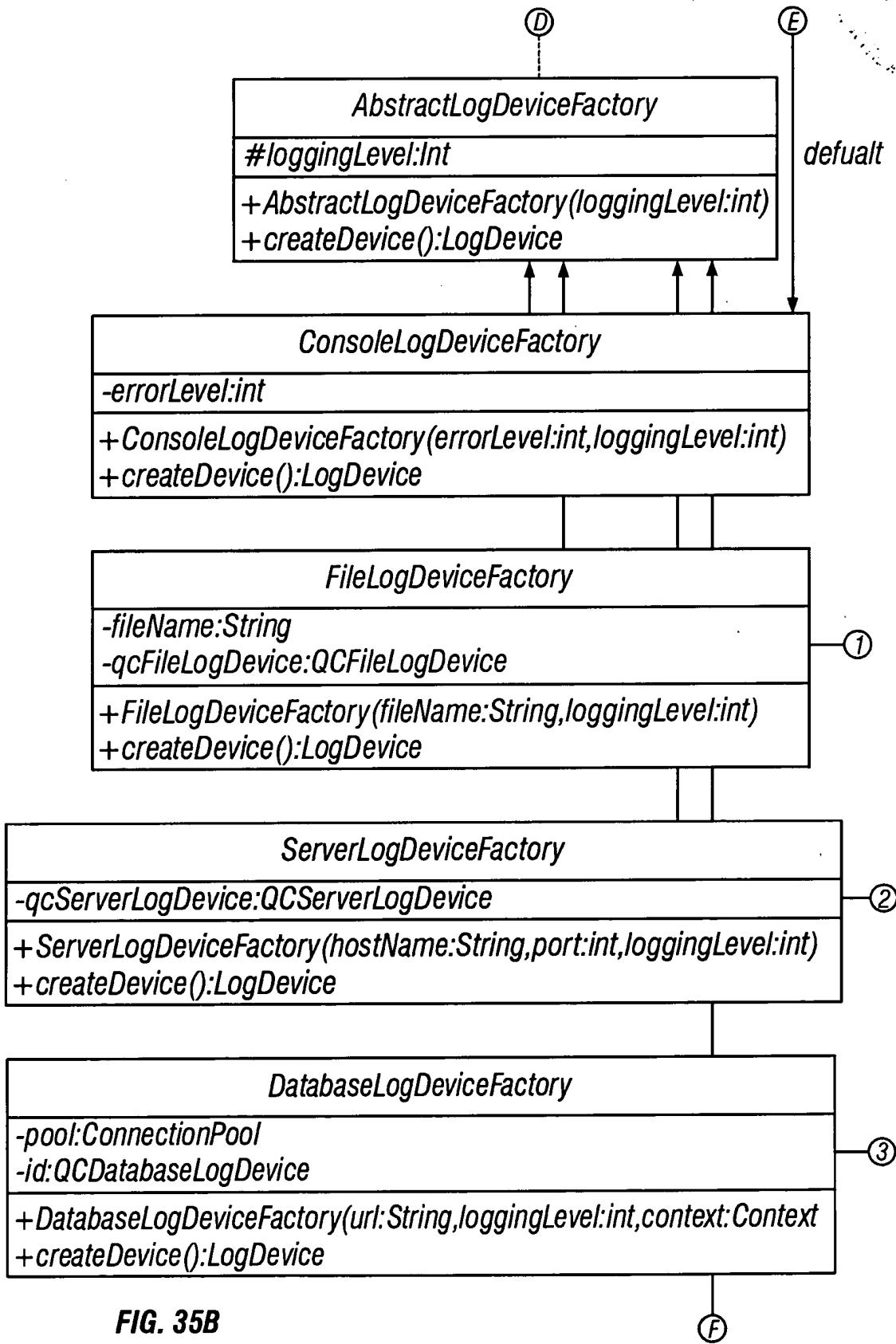
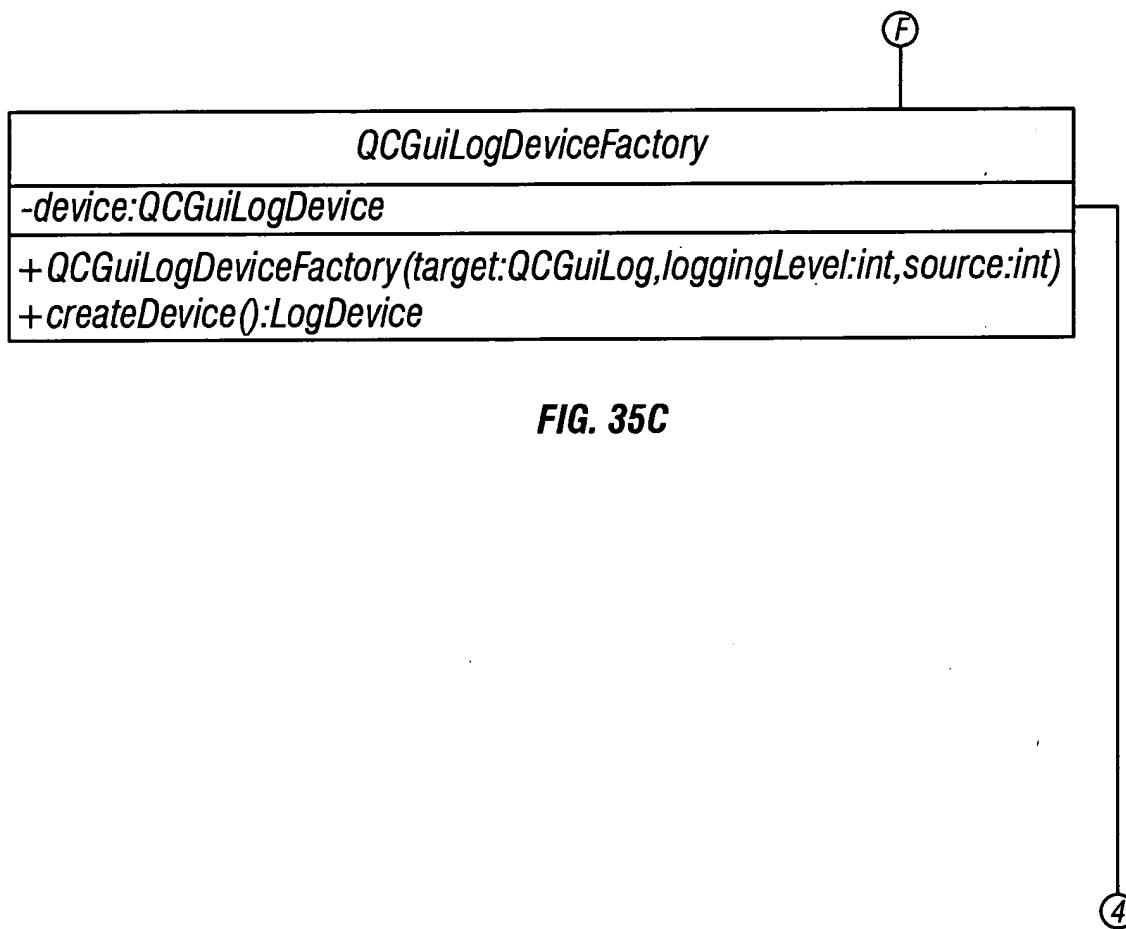


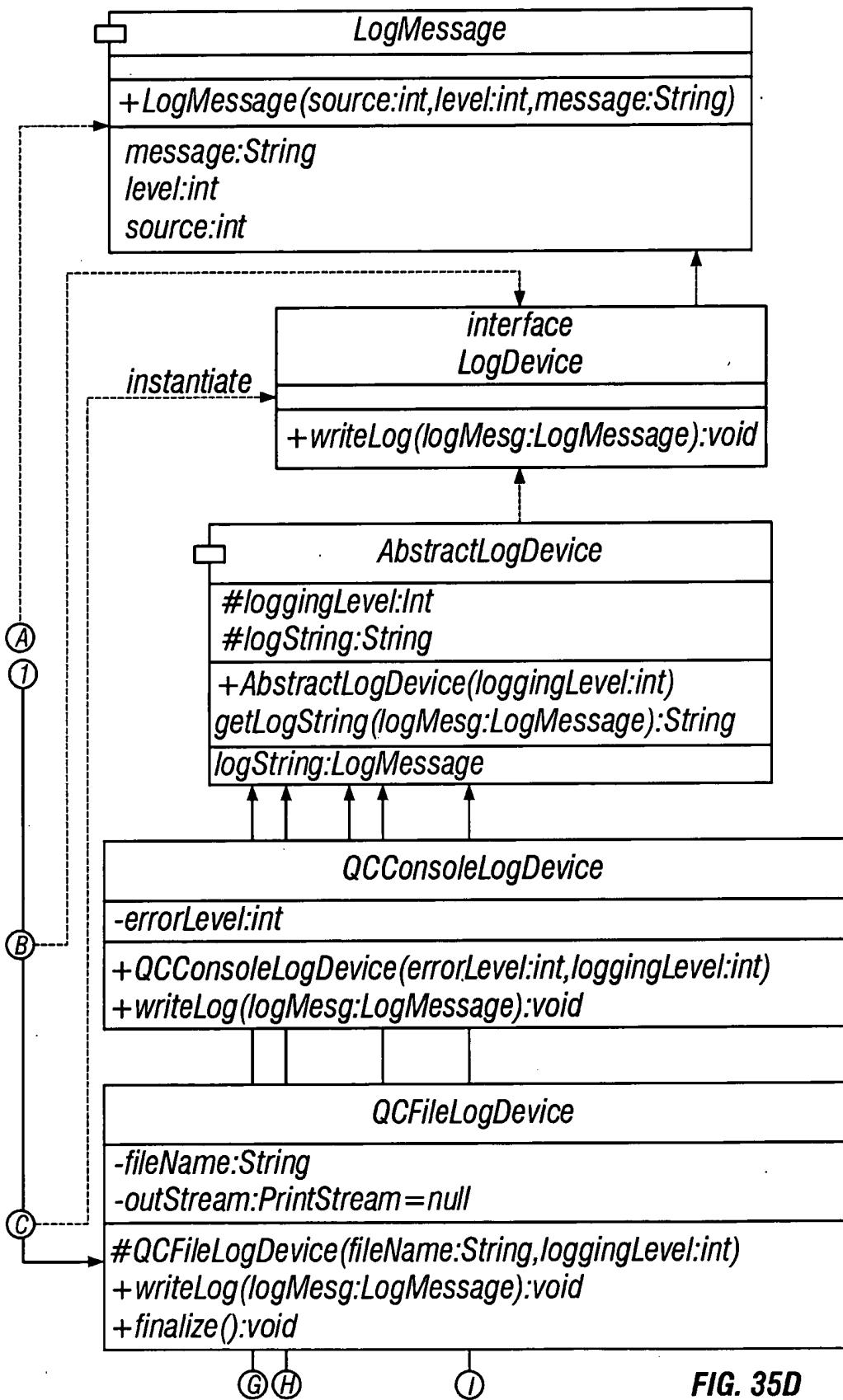
FIG. 35B

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**FIG. 35C**

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**FIG. 35D**

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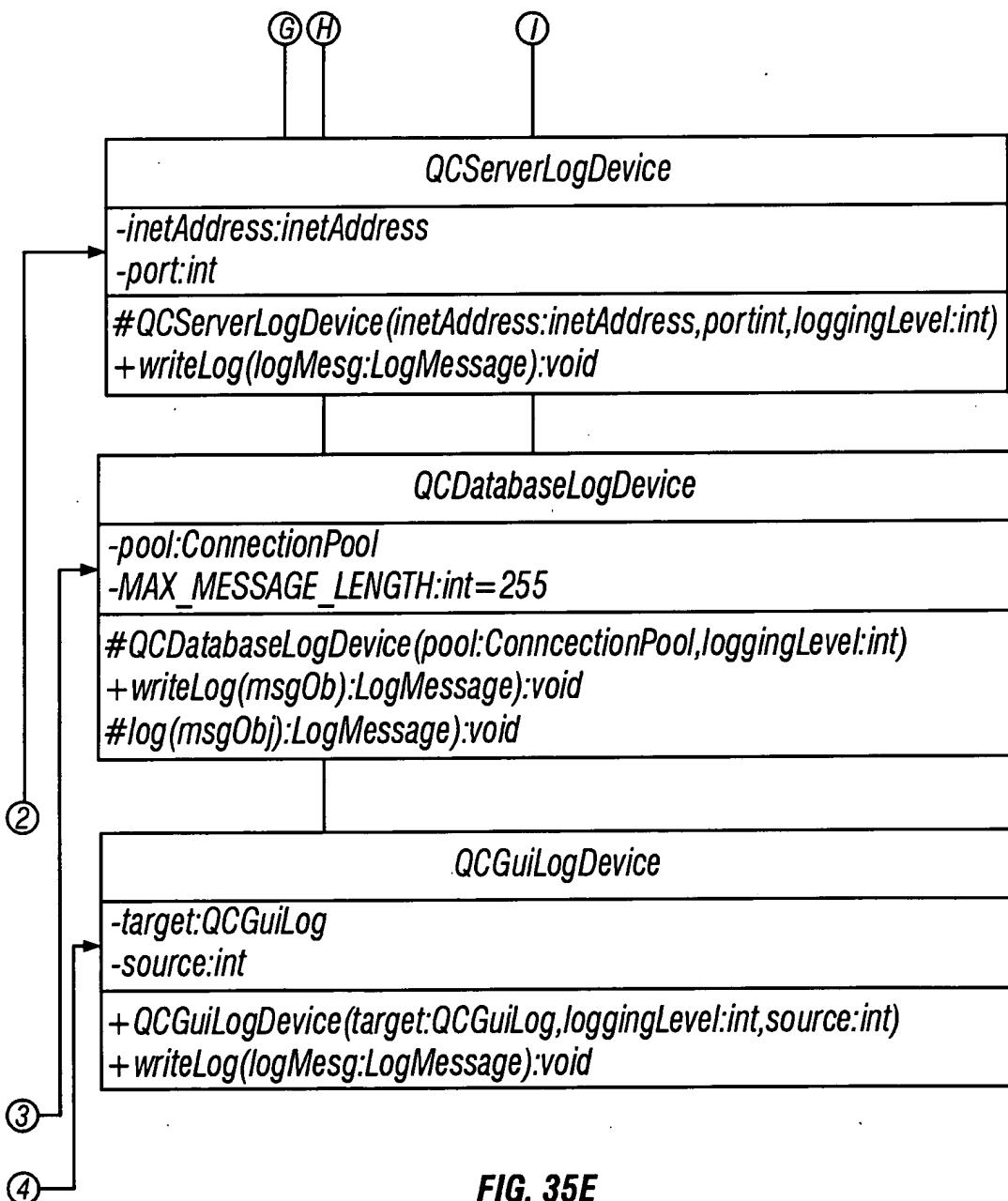


FIG. 35E

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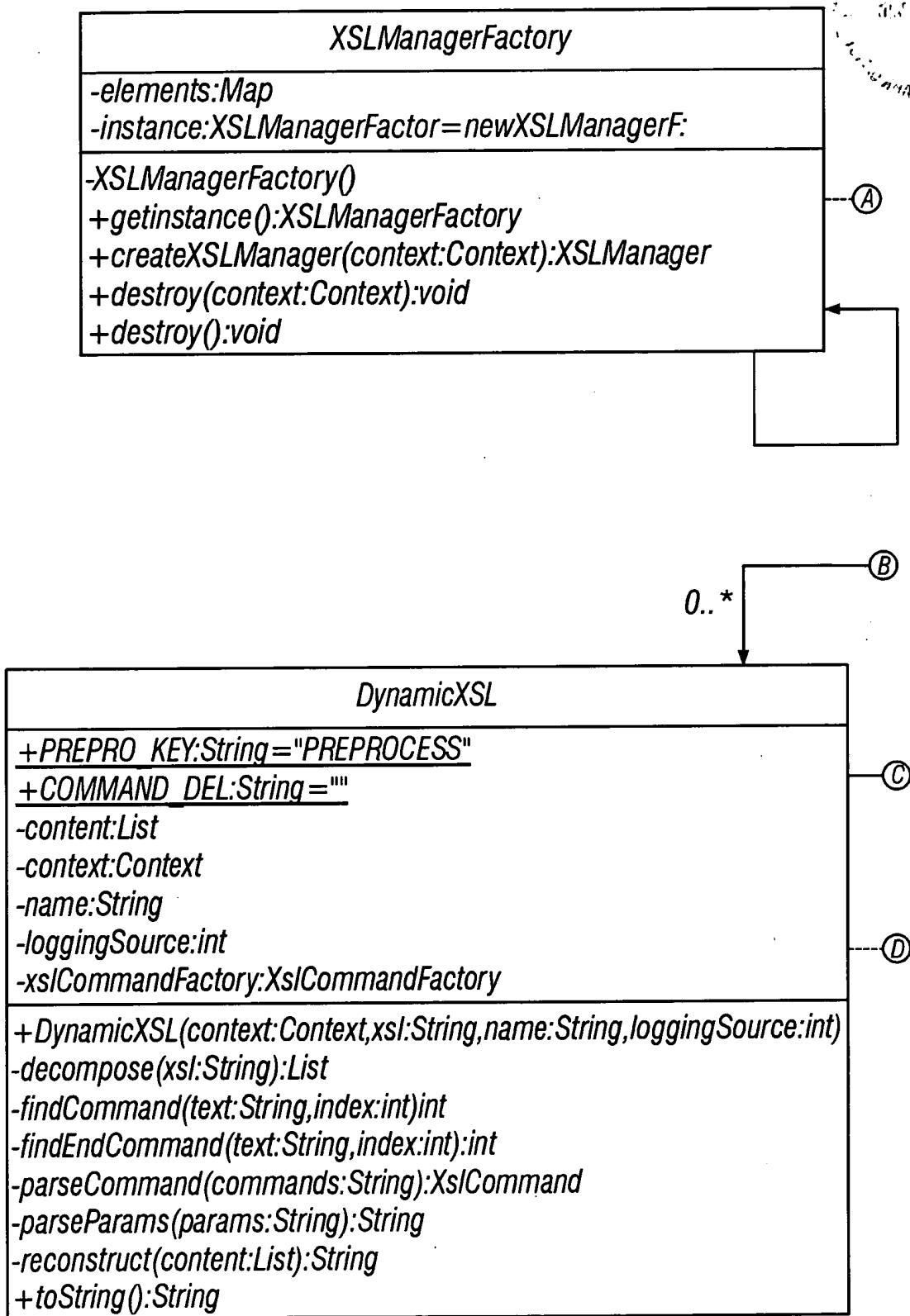


FIG. 36A

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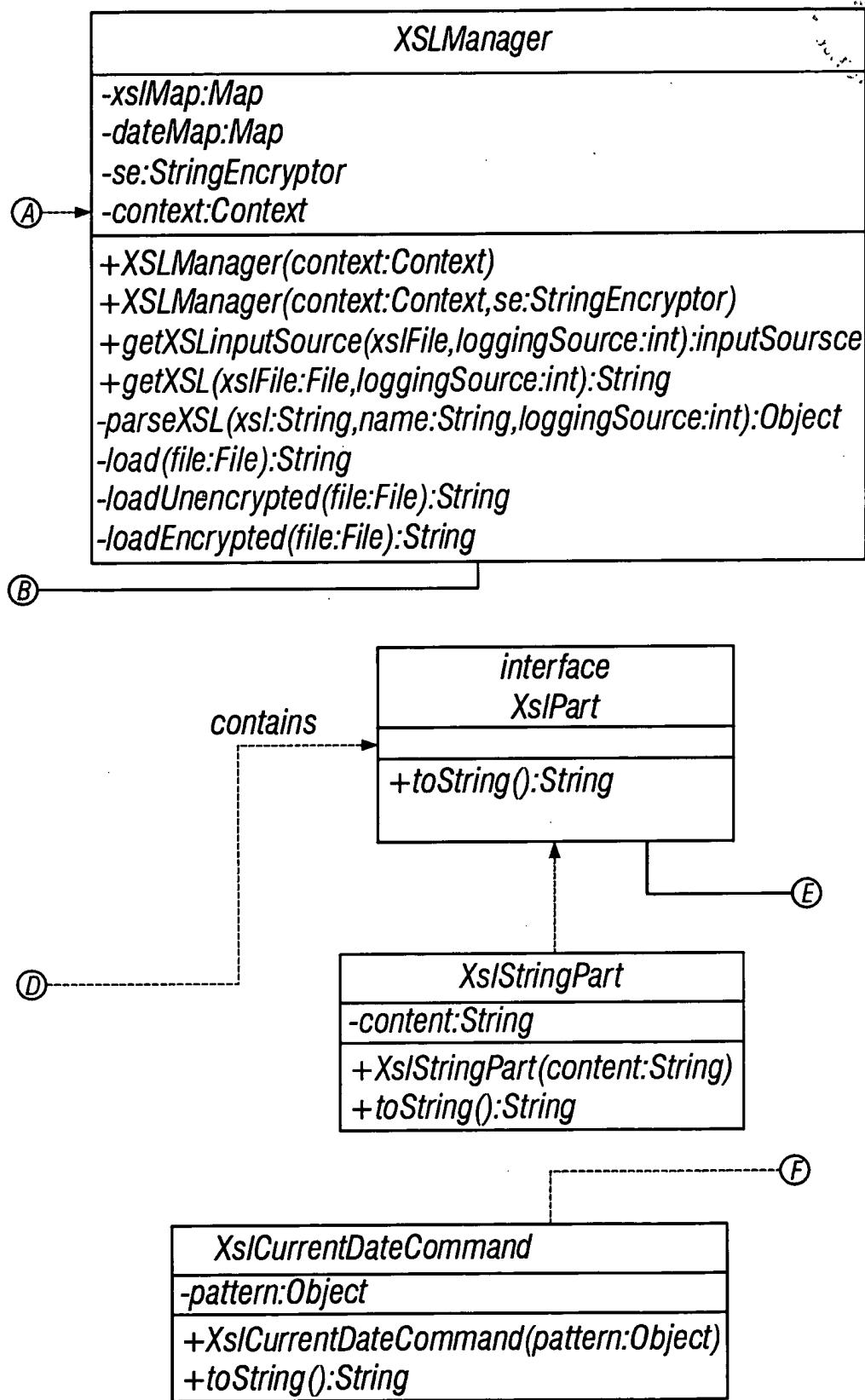


FIG. 36B

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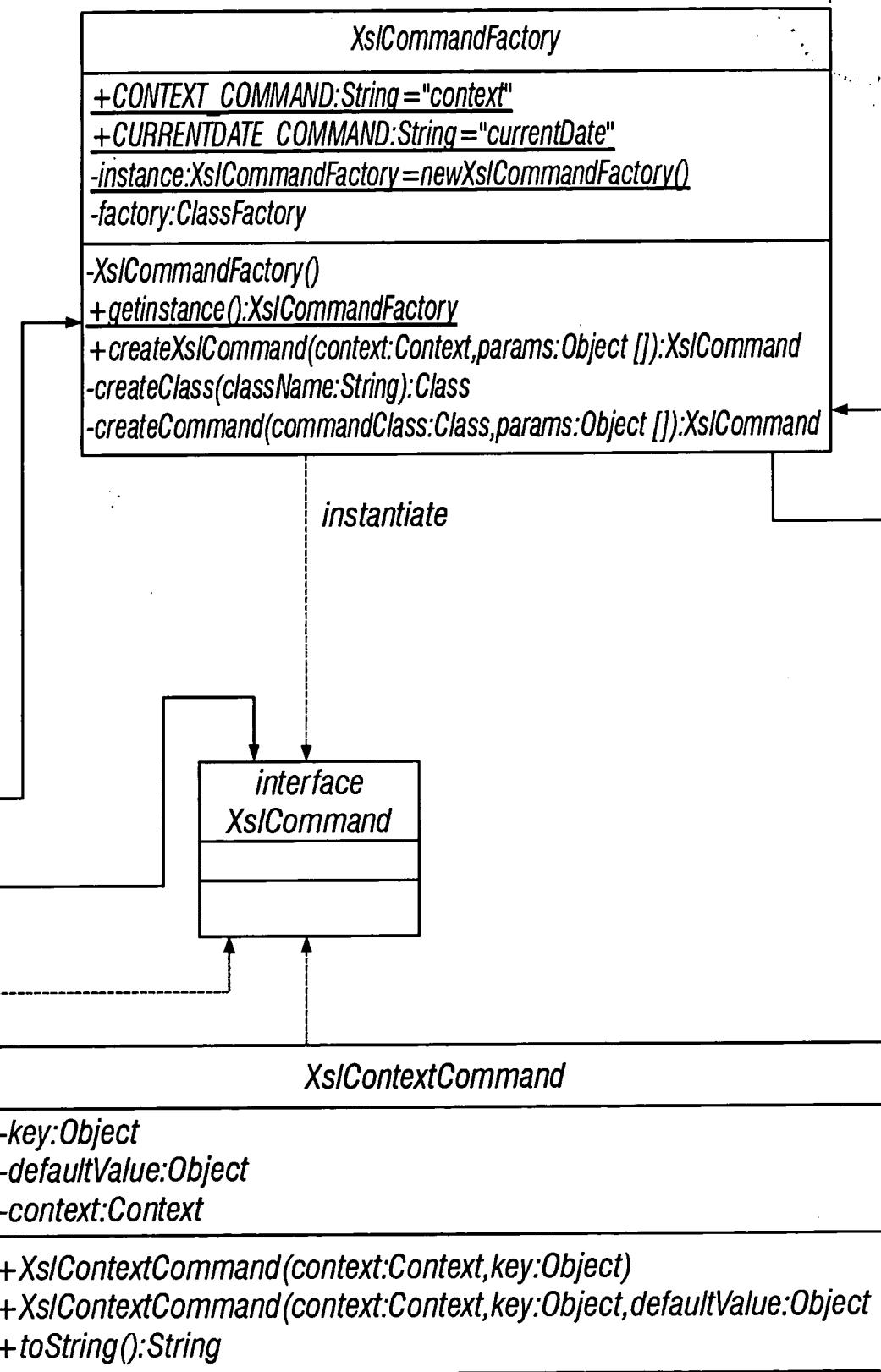


FIG. 36C